

Educrat IAS Academy
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GENERAL STUDIES

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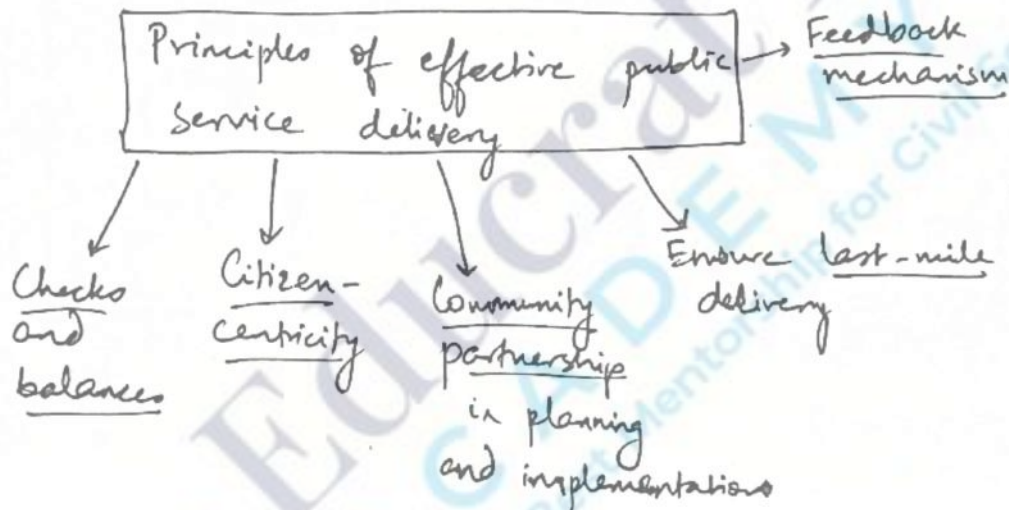
INDEX TABLE			INSTRUCTIONS	
Q.No.	Max. Marks	Marks Obtained		
1			1. Please do furnish Name, Email, Roll No. and Mobile in the answer sheet.	
2			2. There are TWENTY questions printed in ENGLISH, all questions are compulsory.	
3			3. The number of marks carried by a question/part is indicated against it.	
4			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.	
5			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be struck off.	
10			Any specific messages for Educrat IAS Mentors/Evaluators with respect to your copy? Write here.	
12			- shows prize & clarity of thought	
13			- Don't always quote thinkers	
14			seems too much & don't	
15			add to the value of the ans as well.	
16				
17				
18				
19			Start Time:	End Time:
20			Mode of Examination:	Online <input type="checkbox"/> Offline <input type="checkbox"/>
Total Marks:			ECN CODE:	Evaluation Date:
Remarks:				
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Deepthi

SECTION A

1) What are the principles of effective public service delivery? Why is it an important component of governance? Explain in the context of Sevottam model. (10)

Effective public service delivery is the hallmark of any public welfare organization or govt.



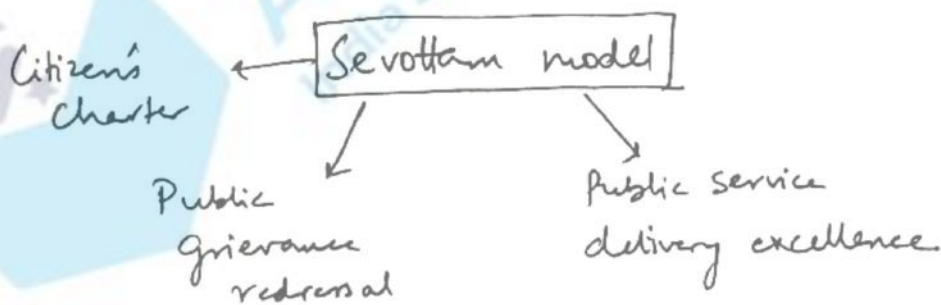
The Swachh Bharat Mission is an example of the same.

Importance of effective public service delivery to governance →

i) Minimum govt, maximum governance is followed when an efficient delivery system is developed in self-sustainable manner

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- 2) Amenable to corrections - Social audit in MGNREGA makes it more effective
- 3) Replicable - The network of Anganwadis are now used for first aid, providing nourishment to children and pregnant women, primary education, as well as awareness about govt campaigns.
- 4) Citizen's Charter - An element of the Sevottam model, it highlights rights of people with respect to governance.
Eg - timely reply to RTI



Civil servants and govt should adhere to this Model in their duties

2) Examine the relevance of the following terms in the context of civil service: (20)

- (i) Integrity
- (ii) Impartiality
- (iii) Objectivity
- (iv) Tolerance

Integrity, Impartiality, Objectivity and Tolerance are all virtues that are expected of civil servants.

(i) Integrity - Integrity is when the mind, body and soul of a person is in sync.

*don't quote
controversial
&* Ashok Khemka, IAS stood up to any opposition and helped take down unethical practices, which were in conflict with his morality.

Civil servants are supposed to maintain their integrity in the face of political pressure or fear of mafias.

(ii) Impartiality - It is when people do not have a bias towards any one, or any agenda, ideology.

Civil servants are sensitized to not act on any affinity to any person in their duty. The law and rules are the same for members of

Page _____ of _____

my family, political leaders or any civilian

(iii) Objectivity - It is when people do not have any pre-conceived notions about anyone/anything in their decision-making

Civil servants are not above the law

An old woman, without proper documents, remains ineligible for a scheme. However,

Civil servants are expected to help destitute people within the boundary of their duties and the law.

(iv) Tolerance - It is when people develop the ability of self-restraint against words/action done by others/which are in disagreement with your own views.

Civil servants are taught different cultural habits of India, during Bharat

Darshan to sensitize them and make them

tolerant of diversity of India. ^{accept differences} and ^{dev tolerance}

Bureaucrats must never lose their cool

in the duty of public welfare.

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3) A) How is capability approach different from utilitarianism? Discuss. (10)

Utilitarianism approach has its roots in the liberal theory and was first given by Bentham. Capability approach is a view of social liberals like Amartya Sen.

Utilitarianism

- 1) Men are ruled by 2 masters — pleasure and pain. We endeavour to increase our pleasure and reduce our pain.
- 2) ^{may} Justifies inequality and exploitation of people of some for pleasure of many greater good.
- 3) Regards man as atomistic individual & as a tool for one's happiness.

Capability approach

- 1) People have different capability. However, this capability is not just because of merit, but also due to different environments.
- 2) Tries to reduce inherent inequality of people and stop the exploitation.
- 3) Regards man as the combination of his environment and community.

targets social deprivation → empower down

and sees freedom as development

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Utilitarianism

4) Aims for Laissez-Faire economy — free hand of market

5) Given by Bentham and Mill

Capability approach

4) Aims for welfare state approach with positive discrimination

5) Given by Amartya Sen.

Civil servants in India, focus on welfare approaches since India follows a welfare - state model. Affirmative action is our constitutional mandate. The govt should ensure it empowers people to provide fair equality of opportunity.

Not just this.

how a counter poverty

Utilitarianism :- 4 pleasure of many, some can act as means & stay poor
but

Am Sen :- target main edu / health / pol indicators & capability & and hence development

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3) B) Prejudice can exist without discrimination. Comment. (10)

Prejudice can be defined as ~~pre~~ judging people / actions on the basis of pre-conceived notions. Discrimination is an act of differentiating people based on certain attributes, viz., religion, caste, language, etc.

The Indian Constitution forbids discrimination in India, except for positive discrimination.

Eg - students have a right to attend school irrespective of their caste and schools cannot discriminate.

In India, discrimination is largely non-evident. Due to legal provisions, disallowing lower castes to enter restaurants, not providing entry to certain religions to public parks, etc have been made punishable.

intentional bias just not lang / religion may still exist.

doose comments

Not what is asked

Page _____ of _____

However, prejudice still exists.

People have developed such notions.

Eg - videos circulating on media during COVID-19 of certain religious sections deliberately infecting others

✓ Prejudice → Stereotypes.

Eg - prejudice against north Indians in South India and vice versa

Eg - prejudice against people of NE states during COVID-19 does → discrimination.

Inevitably, stereotypes encourage discrimination.

Hence, prejudice without discrimination, inevitably forms a sort of passive discrimination

Civil servants have a herculean task of maintaining the social fibre in the execution of their duties.

eg prejudice against women workforce → focusing upon maternity / ccl leave.

considering them as weaker contributors work how less eligible for promotion.

Not
checked by
described

4) One of the big questions in moral philosophy is whether or not there are unchanging moral rules that apply in all cultures and at all times. Are there moral rules that apply to everyone? Examine. (10)

A debate in moral philosophy is about the universalism of these philosophies.

Theorists have debated that at the pretext of moral philosophy, there are instances of majority cultures establishing their hegemony.

Basic Morals

Rules applicable to all

NV.

Truth

later → } Human rights - Basic human rights of right to life, health, food, security. go with Panchsheel who namely Jainism

stems from basic norms

later → } Women rights as equal to men / and women empowerment

→ Peace and goodwill are applicable to all to maintain world peace

Page

Rules not applicable to all →

→ Religious practices changes from
Bali
sacrificereligion to religion

→ Many cultural practices around the
globe like greeting → Hello (shake hand)

→ Some culture accept a single God,
some accept polytheism and some
cultures are atheists.

Therefore, there are some elements
of moral philosophy which are, or should
be applicable to all. However, such
application should not change the
cultural identity of a population

This is why, the Constitution has
provisions of 5th and 6th schedules

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5) What does the following quotation mean to you?

a) "Genius is nothing but a greater aptitude for patience." - Benjamin Franklin. (10)

'Arise, awake and stop not till the goal is reached.' — Swami Vivekananda

Genius is a result of nurture. Without proper nurture, even born geniuses may not persevere. And genius can be nurtured by practice.

I am a fairly average student. Yet, it is my patient persistence that is allowing me to keep trying to nurture my genius and develop the acumen to crack the CSE exam.

King Robert saw a spider trying incessantly to climb a wall. Whenever it fell, it got back up and tried again.

This taught the king the trick of winning his battles — the genius of patience.

God

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I aim to keep trying to achieve my dream of public welfare. There might be obstacles and a lot of pain, but the mantra is to keep trying harder than the rest and success is sure to be within reach.

ISRO failed attempts
spolter failed "

etc. get more ego for the exam.



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5) What does the following quotation mean to you?

b) "If you want to know what a man's like, take a good look at how he treats his inferiors, not his equals." (10)

People's behavior reveals a lot about the person. Gandhiji's soft-spoken attitude and the way he interacted with everyone, Swami Vivekananda's speech at the Parliament of Religions, 'Sisters and Brothers of America' highlight their view of society and their mindset.

I might be a good friend, a pious individual, a great help to my family, but unless I can empathize with the beggar asking for alms on the street, living on the street, I am not good enough.

People often have 2 faces — one they show to their peers and another they show to their inferiors.

This is why, even in the privileged section of society, there are issues of

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✓ domestic violence and rape, since these people consider women to be their inferior.

Hence, a correct glimpse of the inner workings of the minds of the people is to see how they treat their inferiors, and not just their peers.

- ✓ As an officer - how to deal with subordinates.
- ✓ As an educated ind - duty towards uneducated masses etc.
- ✓ Talk about donations? Social service perspective as well.



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6) A private medical university, reputed for discovering life saving drugs, is entirely funded from profits gained by selling tobacco products. Is it unethical for university to continue to operate using such funds? Critically comment. (10)

An act of kindness done with ill-gotten gains should not be construed as kindness

This is what the problem statement says.

However, it depends on the ill-gotten gains.

Points in favor of university -

- 1) Entirely legal - The ^{funder} university is not involved in illegal activities
- 2) Opportunity cost - The ^{funder} university, had it not done its tobacco business, might not have been able to save these lives
- 3) Allows people to decide - It gives people the power to decide whether to consume tobacco or not. As long as the ^{funder or} university is not involved in any unethical activities in the treatment, there should be no reason why people should discontinue using its products.

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Points against university -

- 1) Benefitting from causing illness
- 2) Making profits of the deaths of others
- 3) Conflict of interest in the university

As long as the university is not funded by illegal means, eg - terrorism, black money, and the university is doing all it can to save lives, it is not unethical in my opinion.

Tobacco paid → cancer causing & use same fund → univ - life saving drugs. so, various circle of funding its own resources. Being at times angle to then choose

7) a) Can War be just and ethical? Comment. (10)

War involves the battle between 2 or more countries and generally involves the loss of lives or property.

There have been wars over history, which have been claimed to be just.

→ Crusades in the medieval era

→ Jihad by the Ottoman rulers

→ World Wars were portrayed as wars for justice.

However, wars can never be just or ethical because of the following reasons —

→ Loss of innocent lives

→ Against human rights to life and liberty

→ Means of propaganda

→ Useful for businessmen and only affects the civilians

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Thus, war is never ethical and must be stopped at all costs.

present eg. :- bonalyse

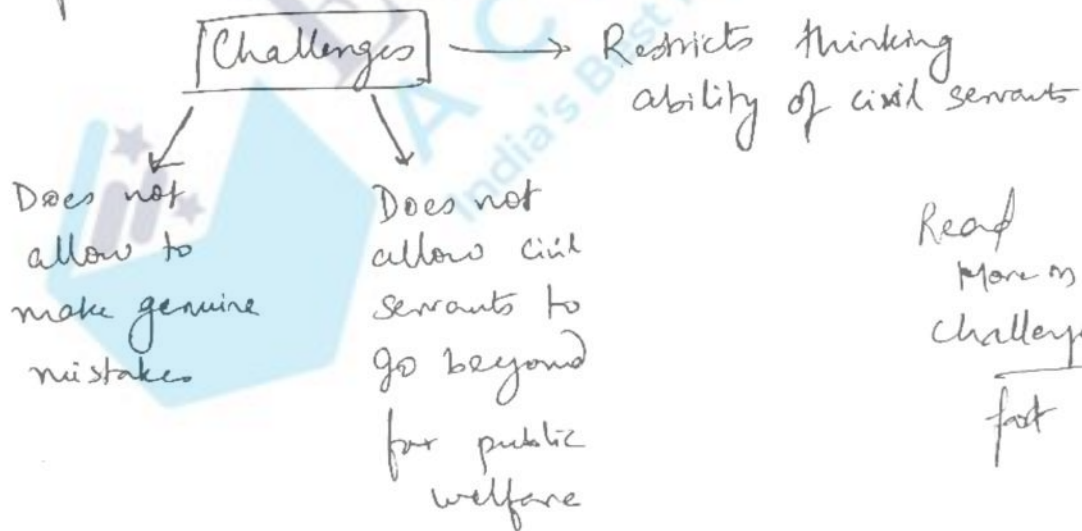
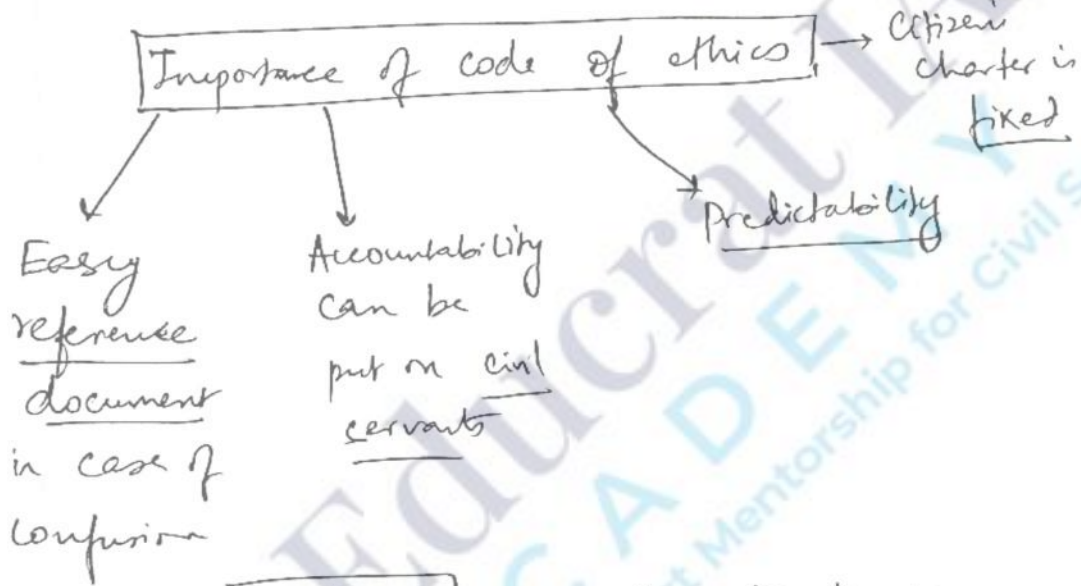


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7) b) Examine the need of Code of Ethics for civil servants in India. (10)

The Code of Ethics is a list of do's and don'ts for civil servants. It contains certain practices which are considered permissible and certain acts held impermissible.



Thus Code of Ethics is a good idea. But, first focus should be on

to act in light of certain org. ethics/values such as for C. service
 → Pub. service
 → welfare
 → Anti-graft
 → Integrity
 etc

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training and sensitization of officers.

Because, believing in something is instrumental in acting according to it



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8) It is said that India is becoming an intolerant society. What values does one require to be tolerant? Why do you think intolerance is on the rise? Discuss. (10)

India is often being accused of growing intolerance, due to growing number of communal riots, fights between groups on mundane things

Eg - Muzaffarnagar riots in 2013 due to mere suspicion of a Muslim man carrying beef

Values required for tolerance

- Patience - to think, and then act.
Most riots are due to systemic unthinking character
- Awareness - about diverse habits and cultures
- Acceptance of these diverse cultures
- Belief in an India with unity without uniformity

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Reasons for rising intolerance

Political agenda

Fake news and rumors

Debate and discussions on social media

Non-state actors motivated to cause riots

Pol. actors giving

advocacy

of

mistrust among communities

Civil servants should endeavour to

curb rising intolerance and make India -

Ek Bharat Shrestha Bharat.

Social Media - Anonymity - Empowers ppl to say irresponsible things → Mistrust ↑.



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SECTION B

1) You have been recently appointed as the head of a charitable hospitable in a district. The hospital has earned a good name due to providing health services free to people. The poor patients of the district heavily depend on this hospital.

But gradually, a culture of bribe and ignorance has been reported which has taken toll on its reputation and you are under pressure to take immediate measures.

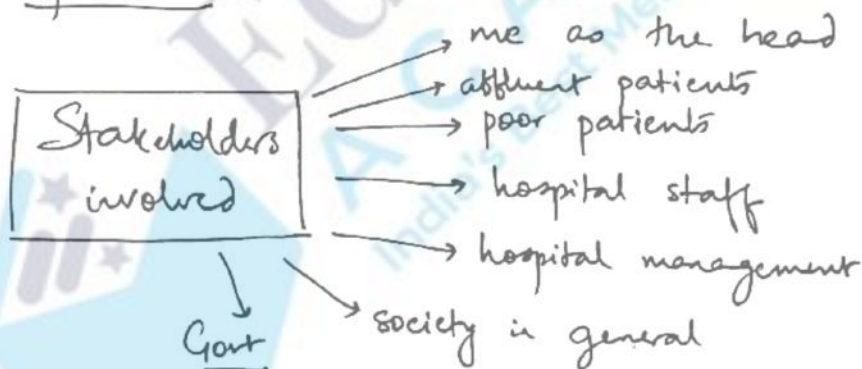
Following are the issues reported:

a) Since salary of the staff is low, it has become habit by them to take bribes from affluent patients.

b) Complaints were made in past to management, but it ignores the issue as it does not affect the poor patients.

Discuss your response to the above issues and suggest the most appropriate action, giving reasons. (250 words) 25

I am the head of a charitable hospital in a district. The hospital had a good name previously, but recent incidents of bribe and ignorance are tarnishing its reputation



Ethical issues involved →

- 1) integrity of hospital staff v/s scope for bribe
- 2) negative discrimination against affluents.

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- 3) public welfare by hospital
- 4) reputation cost of the hospital
- 5) ignorance of the senior management
- 6) ^{sacred} duty of medical personnel

'Service to man is service to God'

- Swami Vivekananda

The above quote highlights the enormous responsibility of everyone to work for service of the people. Medical workers have a greater duty of saving human lives and a lack of integrity is a major concern.

My approach →

Option 1 → Take action against staff members

Merits

- 1) reputation saved of hospital
- 2) public faith restored
- 3) my integrity and conscience is clear

Demerits

- 1) action from management due to my action against staff
- 2) scope of job loss

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Option 2 → Do not take action

Merits

- 1) Hospital work does not get affected
- 2) No job loss

Demerits

- 1) Affects my conscience
- 2) Scope for bribes from poor people in future
- 3) May lead to further ignorance from management about other issues

My chosen approach -

- 1) Take strict action against staff only after initial warning. Reason → these unethical activities cannot be tolerated.
- 2) Set up public grievance redressal system or complaint helplines/boxes to check such issues
- 3) Speak to management about increasing salary of staff, so that they don't resort to bribes
- 4) Reward and recognition of staff on performance to keep them motivated and penalise the wrongdoers
- 5) Maintain transparency in tariff rates.
- 6) Discuss with management to increase their accountability

Charitable hospitals should not lose the trust of public at large

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2) You have been appointed as election observer by the Election Commission with a specific responsibility of monitoring the electoral expenses of the political parties.

You closely start monitoring their practices and observe that there is lack of transparency in their disclosure of sources of funds. They also resort to paid news. You have also received lots of complaints about their mal-practices. But you don't have solid evidence to prove them. You prepare a report and send to the Election Commission which has mentioned:

- a) Nexus between politician-bureaucrats-businessmen
- b) Nexus between political parties and media
- c) Lack of adequate legal framework for transparency

How the above issues can be tackled in your views? [250 words] 25

I have been appointed as election observer by Election Commission. I have found some instances of non-transparency in fund disclosure and paid news, but I lack solid evidence.



Trust is the first virtue of any system of thought. Justice is the first virtue of any social institution.

— John Rawls.

This quote highlights the importance of justice and the need to maintain trust in any system.

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Ethical issues involve →

- 1) Public welfare v/s corruption
- 2) Manipulating the public v/s fair elections
- 3) Nexus of politicians - bureaucrats - businessmen
- 4) Failure of media - the 4th organ of democracy

Purity

(a) Nexus between politicians - bureaucrats - media →

1) Strict transparency in election funding -

- Source of funds
- Expenses should be accountable
- Limits on expenses of parties
- Limits of contribution of businessmen
- Strict regulation of bureaucrats
- Code of conduct of bureaucrats during elections.

2) Transparency in candidate history -

- to be published in newspapers / digital media
- Information about criminal background of candidates
 - Asset value of candidates.
 - Convictions and ongoing issues/cases.

3) Election procedure -

- Rotation of bureaucrats
- Maintain secrecy of election data
- Tamper proofing voting machines.

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The advisories of the Dinesh Goswami Committee and the Jnderjit Gupta Committee can be read here

Nexus between parties and media -

- objectivity guidelines
- funds of Media houses - check
- self governing bodies
disclaimers on Ads put by pol parties and which is news
- 1) Appoint media observers to check paid news, which are wrongful
 - 2) Check any inclination of media towards any party
 - 3) Make media accountable for any information/statistics shown
 - 4) Press Council of India can assist in print media cases
 - 5) Social media guidelines for fake news.

Lack of adequate legal framework for transparency

- 1) Urge the ECI to strictly implement Model Code of Conduct (MCC)
- 2) Make MCC statutory
- 3) Give ECI greater powers to cancel candidature for lack of transparency
- 4) Penalize political parties for the same

The ECI has a major onus of conducting free and fair elections and malpractices go against its constitutional mandate

3) You are one of three partners in a CA firm. Few years ago the firm was appointed as external accountants to a young, successful and fast-growing company, engaged to prepare year end accounts and tax returns. The business has experienced tremendous growth which has resulted into expansion of the company which now employ over 400 people. Due to your close relationship with the directors of the company (who are its owners) and several of its staff, you become aware that staff purchases of goods manufactured by the company are authorised by production managers, and then processed outside the accounting system. The proceeds from these sales are used to fund the firm's CSR responsibility.

- Identify the values which have been deliberately ignored by the company.
- How should you act in order to protect your reputation and that of your firm and your profession?
- Discuss your possible courses of action which are in accordance with corporate governance principles. (250 words) 20

I am one of 3 partners in a CA firm. We are external accountants to a huge firm and have been with it since the initial days. I have become aware of certain discrepancies in the accounting system due to my personal relations & not in any prof capacity



a Ethical issues/values -

- 1) Re-routing of funds as unethical accounting
- 2) Profit v/s integrity of directors
- 3) Cheating govt of tax benefits

4) My duty as CA v/s relationship with firm

5) integrity v/s loss of clientele for CA firm

Possible actions -

Option 1 → Do nothing

De Merits

- 1) My integrity is lost
- 2) Company continues to cheat the govt and the public
- 3) CA firm's accountability is at risk

Demerits

- 1) Profit of company and CA firm
- 2) No job loss or reputation loss.

Option 2 → highlight the issue to Corporate Affairs Ministry

Merits

- 1) Reputation of CA firm increases
- 2) Integrity is maintained.

Demerits

- 1) Loss of huge client
- 2) Loss of revenue
- 3) Might deter other clients

Option 3 → highlight to directors of company

Merits

- 1) Company might make corrections
- 2) Integrity is maintained.

Demerits

- 1) Might lead to loss of client for CA firm

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My course of action -

1) I will first highlight the issue to the directors and senior management of company and make them aware of repercussions.

Also tell my 2 partners → collectively decide

2) Ask company to appoint financial manager to approve any off-the-books purchases

3) Ask company to follow govt - approved accounting standards with full transparency

4) File a formal report to Corporate Affairs Ministry if such advice is not followed

5) Compile a list of do's and don'ts for every client to ensure this doesn't happen

6) Ask the company to appoint/empower non-executive directors to maintain overview

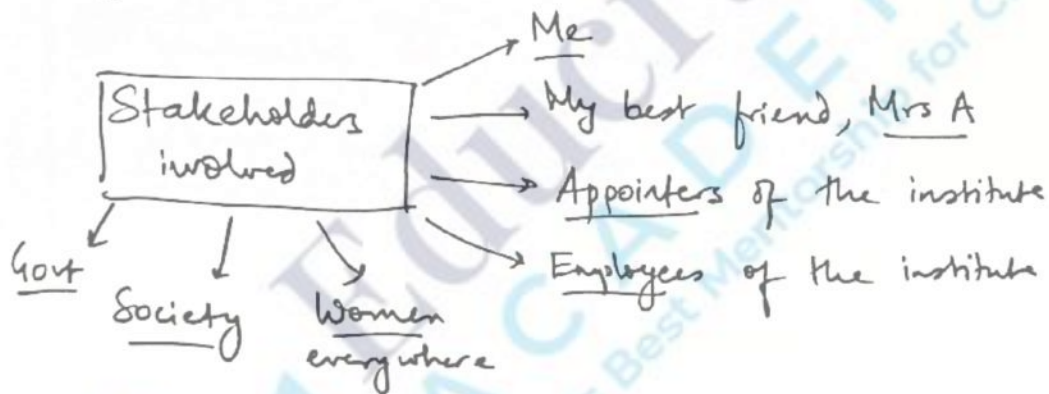
7) Appoint an ombudsman in the company to keep check on financial propriety and whistleblowing

CSR funding of companies are for public welfare and giving back to society.

This money should not be tainted Means end

4) Mrs. A is a member of a highly reputed government institute. She is the senior most member after Mr. A who is the Chairman of the institute and therefore, she is due for promotion after the retirement of Mr. A. But she has apprehension that due to glass ceiling effect, she may not be appointed as the Chairman. Her apprehension comes out to be true when she gets the news that somebody else has been appointed as the Chairman. She feels very upset. She comes to you for advice as you have been not only her the best friend but also a crusader against discrimination against women. Indicate various options that you think are available in this situation. Evaluate the merits and demerits of each of these options and finally choose the best option, giving reasons. (20)

I am a crusader for women rights and my best friend, Mrs A, has lost an opportunity to promotion, which she believes has to do with discrimination against women



'Human rights are women rights'
- Hillary Clinton

Mrs Clinton's quote reminds us that women deserve human rights, which are supposed to promote equality, irrespective of gender.

Options available -

Option 1 - Do nothing

Merits

- 1) Mrs A's job is secure

Demerits

- 1) Inequality persists in society
- 2) Injustice for Mrs A
- 3) Mrs A's productivity might decrease
- 4) Loss of friendship
- 5) My hypocrisy is highlighted

Option 2 - Fight for Mrs A's rights

Merits

- 1) My integrity is intact
- 2) Institute might relook terms of promotion
- 3) Mrs A might get the desired role

Demerits

- 1) Mrs A might lose her job
- 2) No change in institute's behavior
- 3) ~~Other~~

My approach -

- 1) I will first try to understand whether Mrs A's assessment of glass ceiling is true
 - talking to Mrs A
 - finding out about new Chairman and his qualifications
 - talk to retiring Chairman

2) If Mrs A's assessment is right, I will ask the appointing authority to relook her promotion, giving them a chance

3) If they do not agree, I would use my resources to bring this incident to light

4) I will substantiate my allegations with details of Mrs A, the new Chairman, testimony of retiring Chairman

5) I will engage all female employees of the institute to lodge protest

6) I will make formal complaint to CPGRAMS portal

7) I will use media and social media to campaign against the institute and govt's hypocrisy of erecting glass ceiling.

Women form about 50% of our population, but their LFPR is only 23.5%.

These barriers must be destroyed to empower women employment.

✓
Handled
well

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5) A report has highlighted irregularities in disbursement of old age pension scheme in a district of a northern state. The report indicates the process of identification of beneficiaries was faulty.

The beneficiaries under the scheme were not identified in accordance with the procedure prescribed. The allowances were granted to people belonging to higher caste or those who had not completed the age of 60 years. They are not eligible as per the provision of the scheme. There was a large number of complaints regarding the withdrawal of funds by ineligible persons.

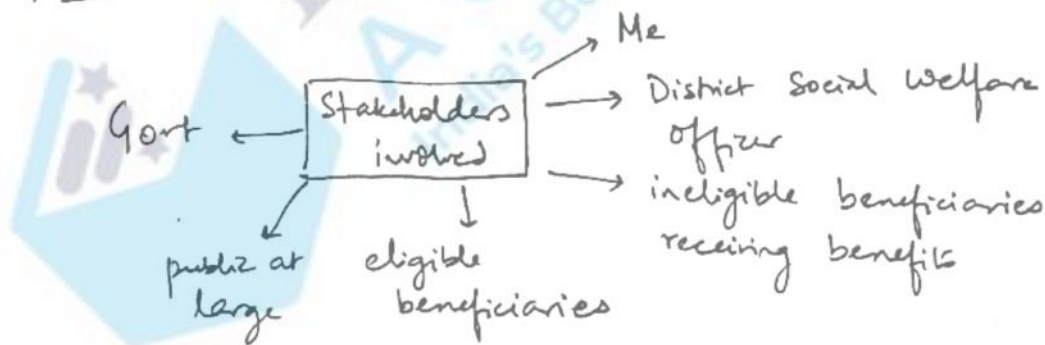
You are the Divisional commissioner in the state responsible for its implementation through District Social Welfare Officer. Government seeks details of action taken by you to root out such practice in future and also disciplinary actions against the responsible officials.

Some of the options to handle this situation could be as follows:

- a) Summon the District Social Welfare Officer, seek clarification on the report and suspend him.
- b) Suspend the District Social Welfare Officer and order an enquiry.
- c) Recommend the disciplinary action against the District Social Welfare Officer on the basis of enquiry.
- d) Take the stock of the situation personally by interacting with local people and then act accordingly.

Evaluate the merits and demerits of each of these options and finally suggest the best course of action you would like to take, giving reasons. (250 words) 20

I am the Divisional Commissioner in a district of a northern state, where there has been complaints of diversion of funds to ineligible beneficiaries of an old age pension scheme.



I have been tasked to root out such practice in future and initiate disciplinary proceedings against corrupt officials.

Option 1 - Summon District Social Welfare Officer, seek clarification on report and suspend him

Merits

- 1) Quick action

Demerits

- 1) Wrong person may be implicated
- 2) Does not root out main cause of corruption
- 3) Issue might be seen again in future
- 4) Scope of my job's loss

Option 2 - Suspend DSWO and order enquiry

Merits

- 1) Might find root cause of issue and take action
- 2) Might deter such issue in future

Demerits

- 1) Wrong person may be implicated
- 2) Injustice with DSWO

Option 3 - Recommend disciplinary action against DSWO on the basis of enquiry

Merits

- 1) Justice served to DSWO
- 2) My integrity is maintained

Demerits

- 1) Scope of manipulated enquiry report
- 2) Main root players might be left to remain free.

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Optim 4 - Take the stock of the situation personally by interacting with local people and then act accordingly.

Merits

- 1) Clear and correct analysis of situation
- 2) Might be able to root out actual conspirators

Demerits

- 1) Time-taking option
- 2) No quick redressal of people's woes

My approach -

- 1) Conduct enquiry, while I interact with local people to get holistic overview
- 2) Quickly set up guidelines and set up team to ensure strict adherence to beneficiary rules for public welfare
- 3) Take disciplinary action on the basis of convergence of report and my interactions to ensure justice
- 4) Train and sensitize officers of scope of corruption
- 5) Compile list of best practices after consulting with my peers
- 6) Implement measures to digitize scheme and ensure transparency ✓

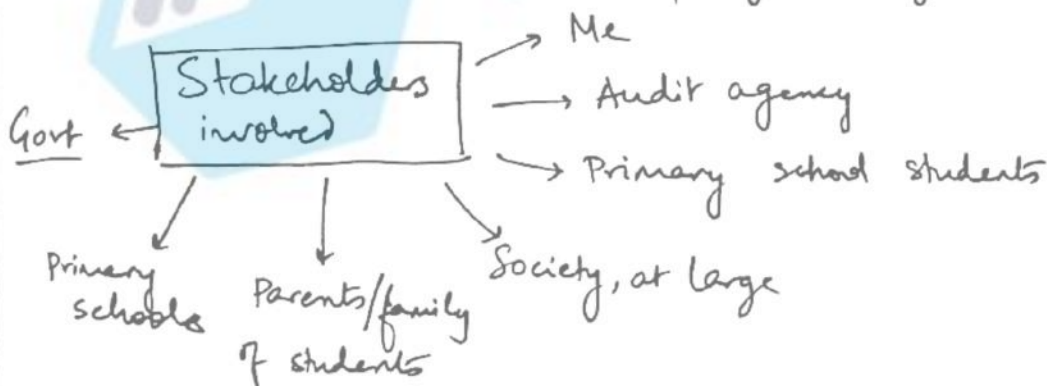
Pension schemes for the elderly, or rather, any schemes, should be vetted for correct implementation

- Prep
- ① exclusion errors list & inclusion errors list
 - ② Compare of Fix Acc/Res
 - ③ all efforts to bring eligible one in scheme

6) You are a Basic Education Officer/Basic Shiksha Adhikari or BSA in a district. By virtue of your office you are an implementing authority for the mid-day meal scheme in the primary schools of your district. Being satisfied with its smooth and successful implementation in the preliminary stage, you appoint an external agency to evaluate the scheme. You have asked the agency to prepare a report based on its observations after conducting a field survey in the district about the scheme. In the findings of the agency it is reported that the scheme is poorly implemented and fails to achieve its objectives and goals. The report is placed before you for your consideration and submission to the higher authorities. The report surprises you as the findings of the report are contrary to your opinion and knowledge about the implementation of the mid-day meal scheme. What would you do in such a situation? Some of the options are suggested below. Please evaluate the merits and demerits of each of these options. Also indicate the course of action you would like to take, giving proper reasons. (250 words) 20

- (a) You will admit the report and send it to higher authorities.
- (b) You will ask the agency to review its report and make favourable changes in it as per your desire.
- (c) You will write your own observations about the report and send it to the higher authorities.
- (d) The report will be rejected and you will ask another independent agency to conduct evaluation.
- (e) The report will be accepted and you will take steps to address the problems.

I am the Basic Education Officer (BSA) in a district, and am implementing the mid-day meal scheme in my district. I feel satisfied with the implementation. However, reports of an external audit mention that the scheme has failed partly in my district



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I have to decide my future course of action

Option 1 - Admit the report and send it to higher authorities

Merits

- 1) Quick redressal of issue on priority
- 2) Shows Moral courage

Demerits

- 1) Scope of action against me
- 2) Scope of insufficient report forwarded

Option 2 - Ask the agency to review its report and make favorable changes in it as per my desire

Merits

- 1) Job security and praise from govt.

Demerits

- 1) Incorrect, manipulated report forwarded
- 2) Might lead to job loss
- 3) Agency might refuse and lodge complaint

Option 3 - Write my own observations about the report and send it to higher authorities

Merits

- 1) Job security and praise from govt

Demerits

- 1) Incorrect, inaccurate report might be forwarded
- 2) Might lead to job loss

Unethical

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Option 4 - Reject the report and ask another independent agency to conduct evaluation

Merits

1) More accurate evaluation is forwarded

Demerits

- 1) Might lead to delay in evaluation
- 2) Extra use of govt resources for re-evaluation

Option 5 - Accept the report and take steps to address the problems

Merits

1) Public grievances might be addressed on priority

Demerits

1) Incorrect report might be accepted

My approach -

1) Find out points of dissonance between my assessment and report to identify the root cause.

2) If my assessment is faulty, accept the report and initiate reforms to address the problem

- 3) If the report is incorrect, highlight it to the agency, and make a review report to forward it to relevant authorities
- 4) In case of confusion, another agency can be appointed for re-evaluation.
- 5) During re-evaluation, efforts must be taken for surprise visits of schools to check programme implementation.
- 6) Students and parents can be contacted to get details of implementation

The mid-day meal scheme aims to provide nourishment to children and ensure their attendance. As the future of the country, children must be given priority in scheme implementation.

Way forward:-

- Keep Quantifiable criteria - healthy ↑
Hb/
Ca etc.

- Go for sample tests of food, if I am truly satisfied & confident
(Food Inspector / Insts - R & D)

To ascertain nutritional value

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Computer
aided
Report

Check meaning of Sarvodaya

Mission Karmayogi
Social intelligence

Tabman

From
Preamble

Vasudhaiva Kutumbakam

Antyodaya.

points

Branches are congesting the answer.

Use branches in side questions.

Don't use quotes in GS4

* evidence-based investigation.

Cross-police station investigation task force
to be developed, headed by SP.

Social media cell

NATGRID

ITAI