

Educrat IAS Academy
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GENERAL STUDIES

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Paper 4.

INDEX TABLE			INSTRUCTIONS	
Q.No.	Max. Marks	Marks Obtained		
1			1. Please do furnish Name, Email, Roll No. and Mobile in the answer sheet.	
2			2. There are TWENTY questions printed in ENGLISH, all questions are compulsory.	
3			3. The number of marks carried by a question/part is indicated against it.	
4			4. Answers must be written in the medium authorized in the admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided.	
5			5. Word limit in questions, if specified, should be adhered to. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be struck off.	
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10			Any specific messages for Educrat IAS Mentors/Evaluators with respect to your copy? Write here.	
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19			Start Time:	End Time:
20			Mode of Examination:	Online <input type="checkbox"/> Offline <input type="checkbox"/>
Total Marks:			EDUCRAT IAS ACADEMY CODE:	Evaluation Date:
Remarks:		checked Director		

SECTION A

1) A) Explain the concept of Sarvodaya with the help of examples from the lives of prominent personalities.

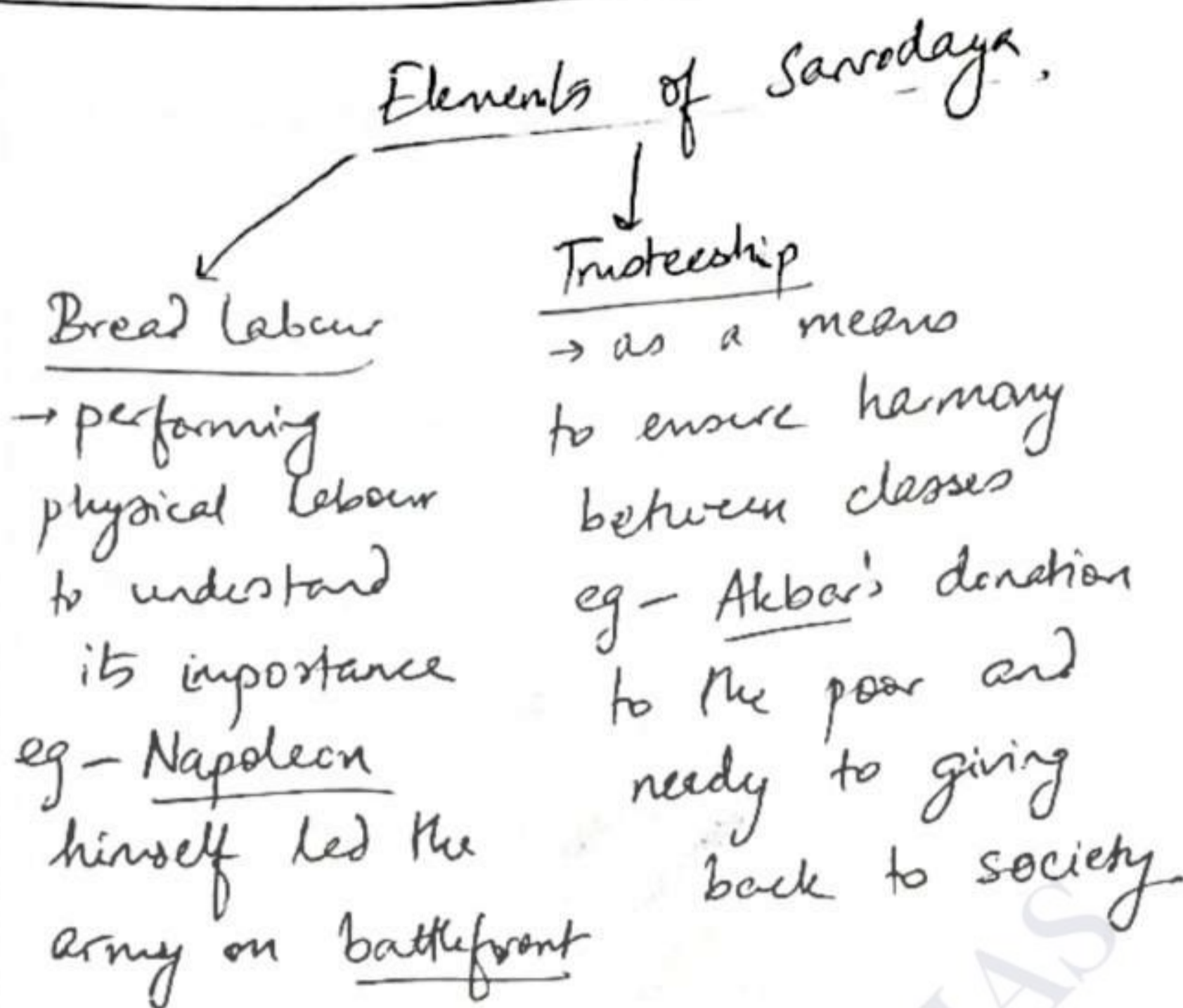
Sarvodaya can be understood as the philosophy of human dignity. It aims to ensure a life of respect and empowerment for the vulnerable.

Jyotiba Phule insisted on education being an important factor for empowerment, and was instrumental in Savitribai Phule's individual growth.

John Ruskin explained the concept of Sarvodaya in his book Unto the Last, which inspired Gandhiji.

Gandhi gave his talisman to serve the most vulnerable.

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Other elements include economic empowerment and political rights of the poor

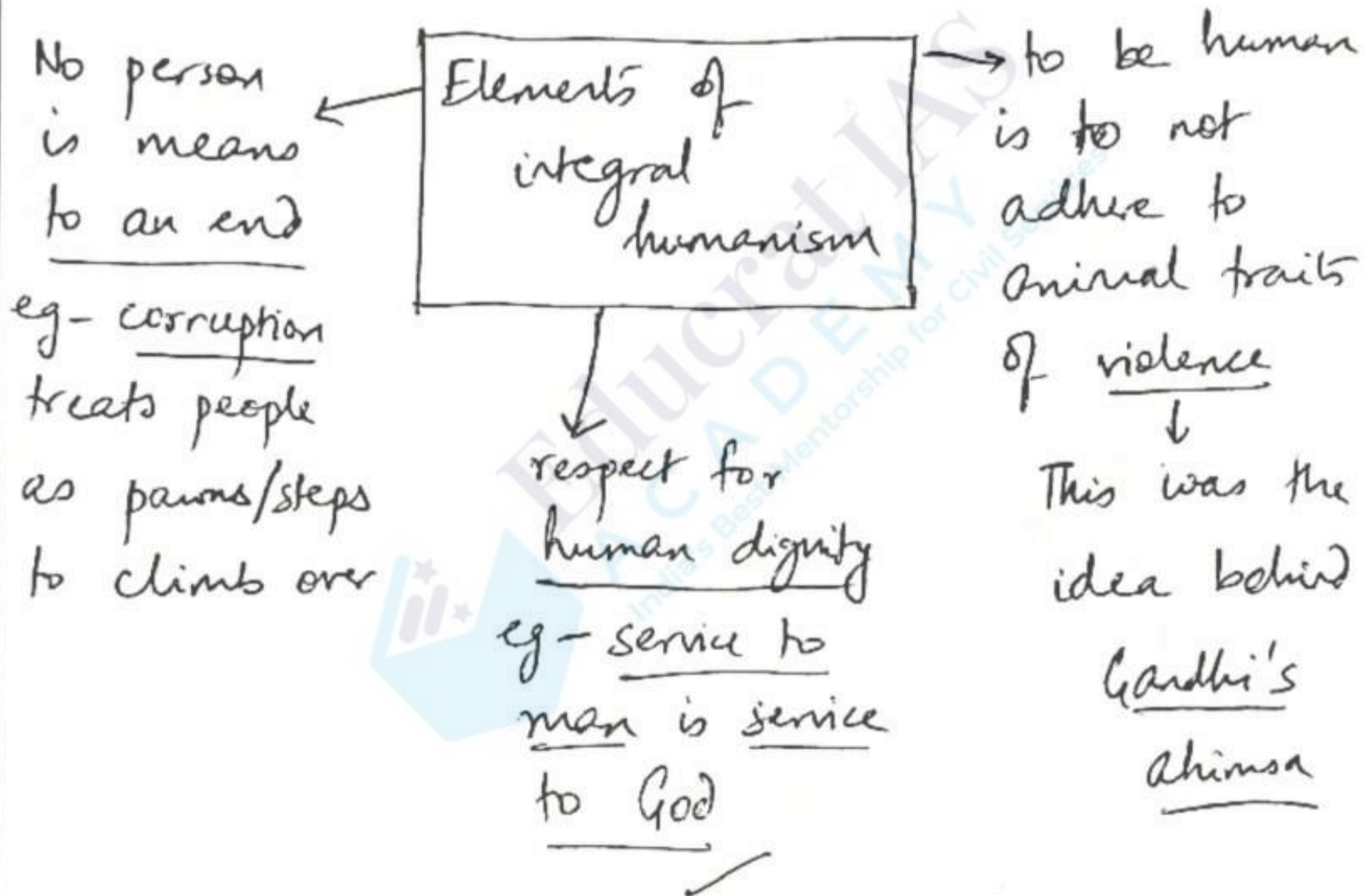
eg → Ambedkar wanted one vote, one value, and not just one man, one vote

Sarodaya's principles of giving back to society and equity found representation in Article 39 of the Constitution and must be upheld by all.

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1) b) What do you understand by the philosophy of integral humanism? Explain with the help of suitable examples.

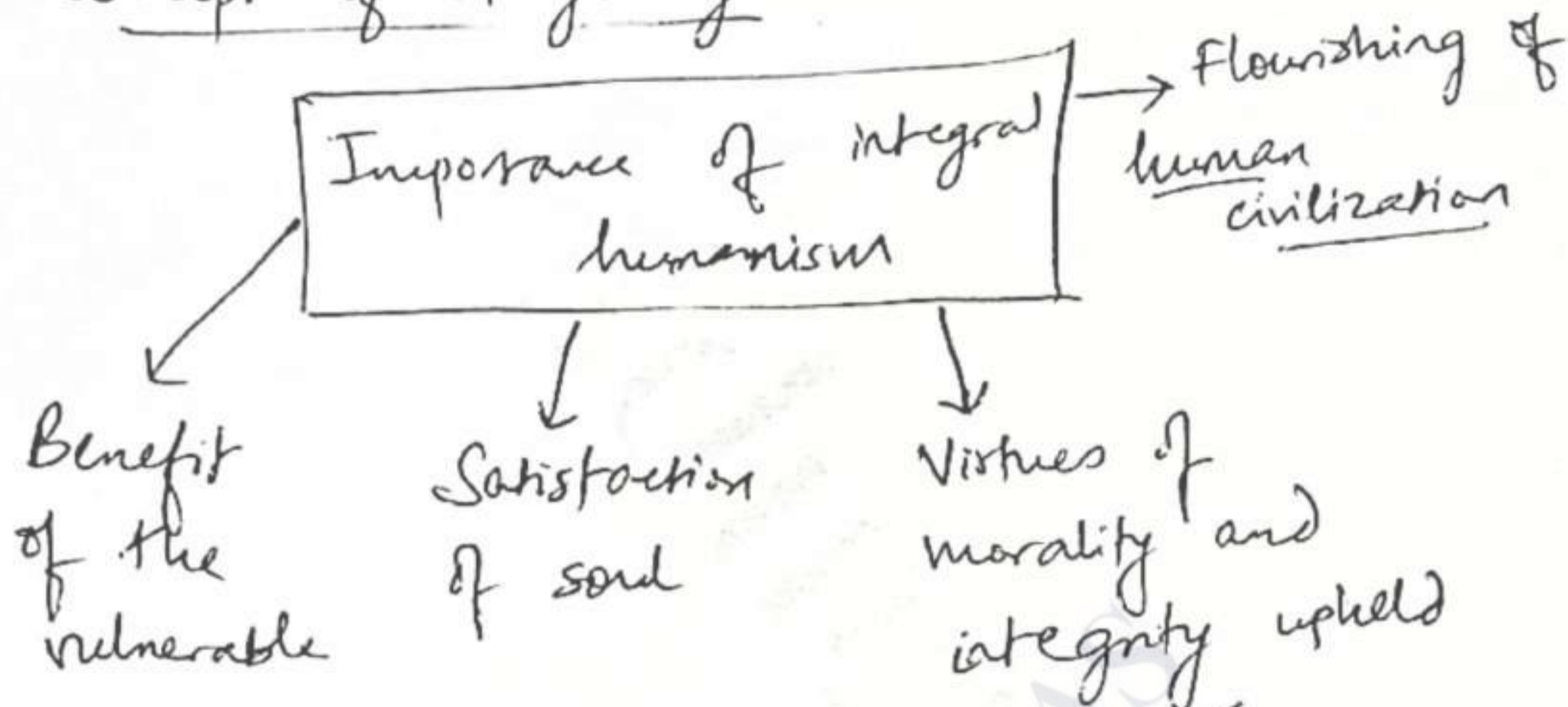
Gandhiji based on the philosophy of integral humanism. Vivekananda, too propagated the idea, which considers the sanctity of each human life and considerations of every person an end in itself.



The Constitution is built on the principles of integral humanism, which aims to provide every human a life of dignity.

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These principles found expression
in the Universal Declaration of
Human Rights and Pt Deendayal's
concept of Annyodaya



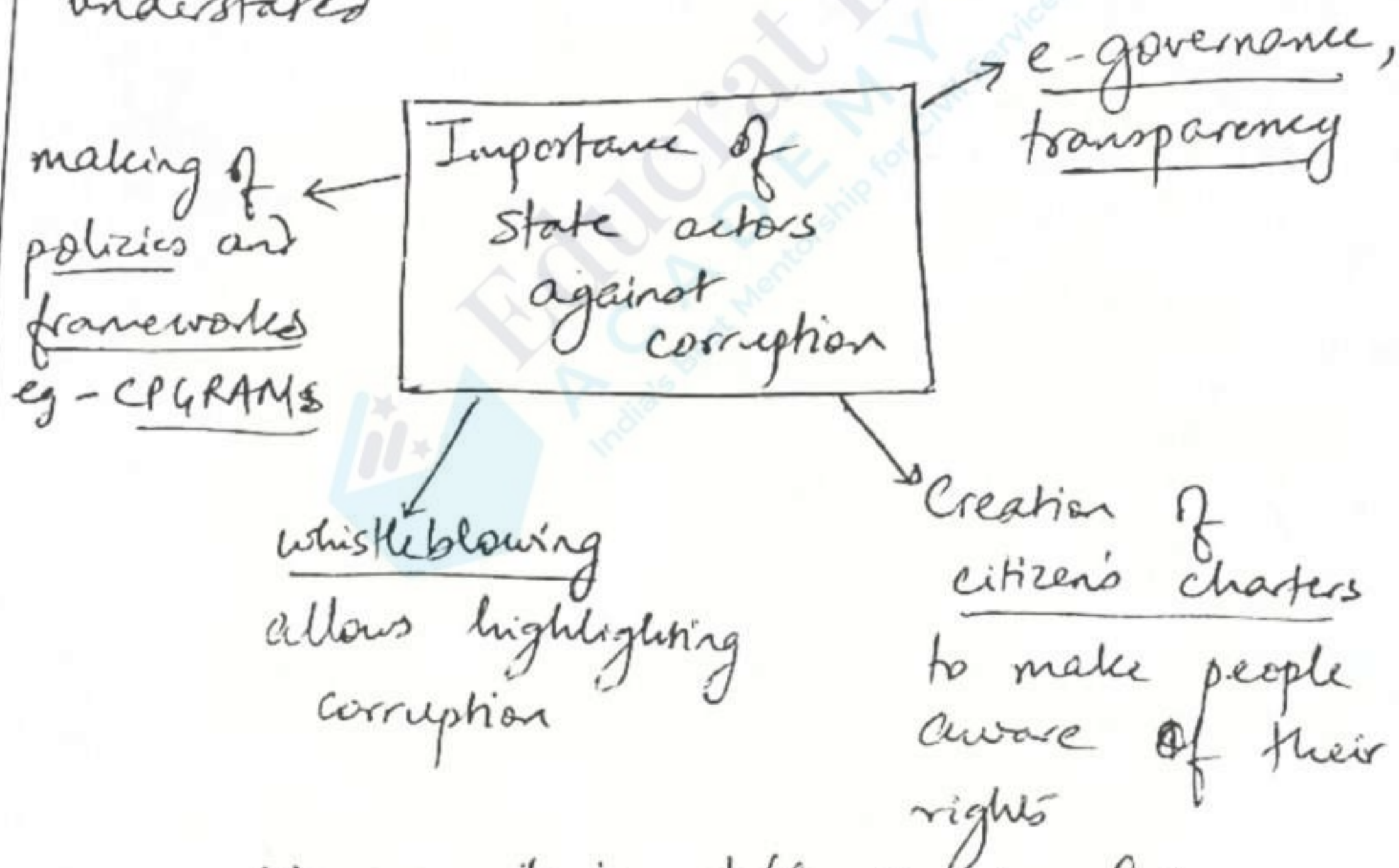
Thus, the focus should be on
deontological, and not just consequential
aspects.

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2) a) Even though the state actors who make rules and implement them have an important role to play in the fight against corruption, the battle is not likely to succeed without the active efforts of various segments of society. Discuss.

State is individual writ large
- Plato

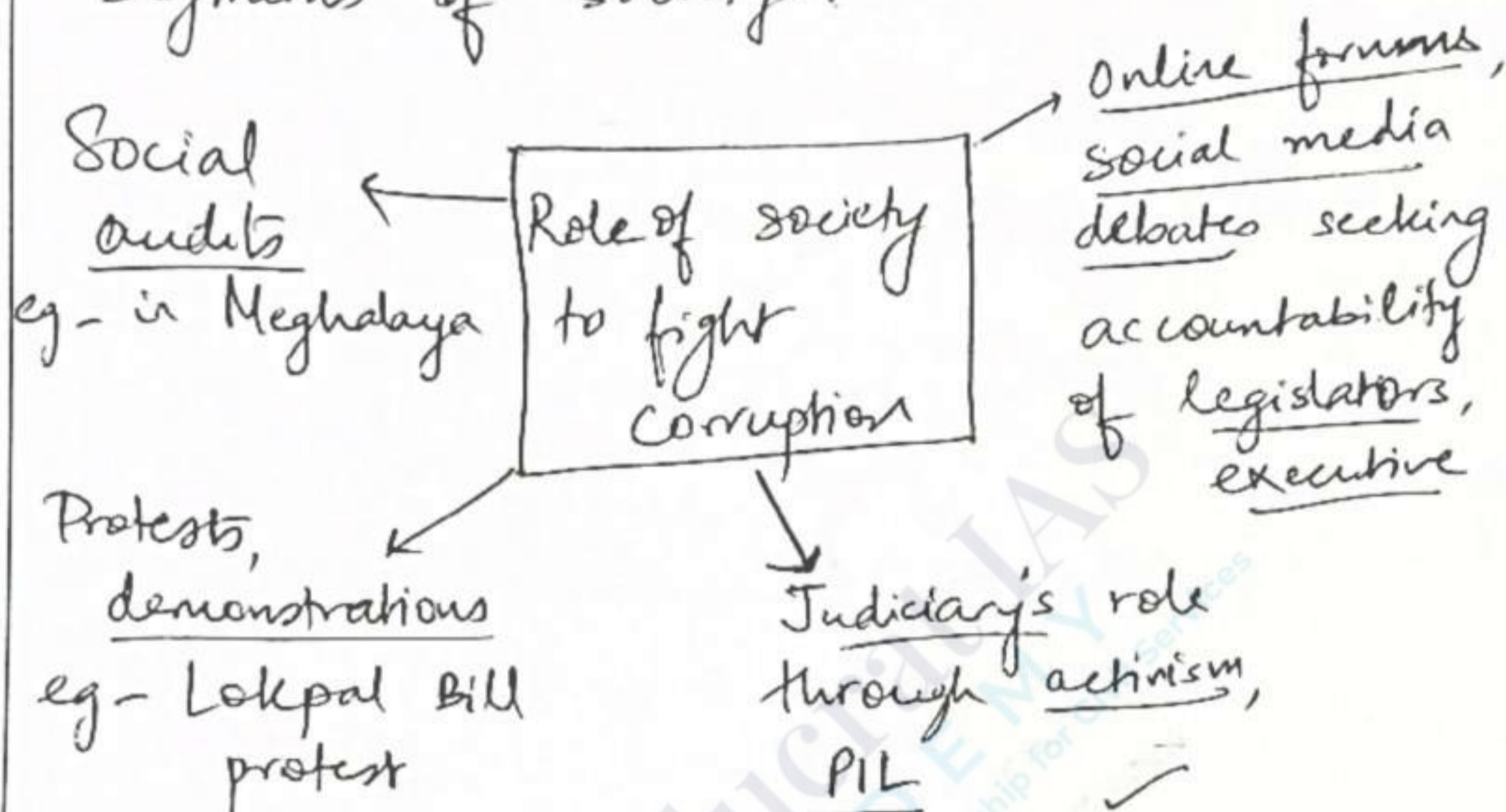
The importance of state in the sustenance of peace and growth in society has been debated. However, the role of civil society, considered as the 4th organ of democracy, cannot be understated



However, it is difficult to fight corruption as understood by Kautilya, who said -

'Money on the tongue, it is impossible
not to taste it'

What is needed is the
collaborative participation of different
segments of society.



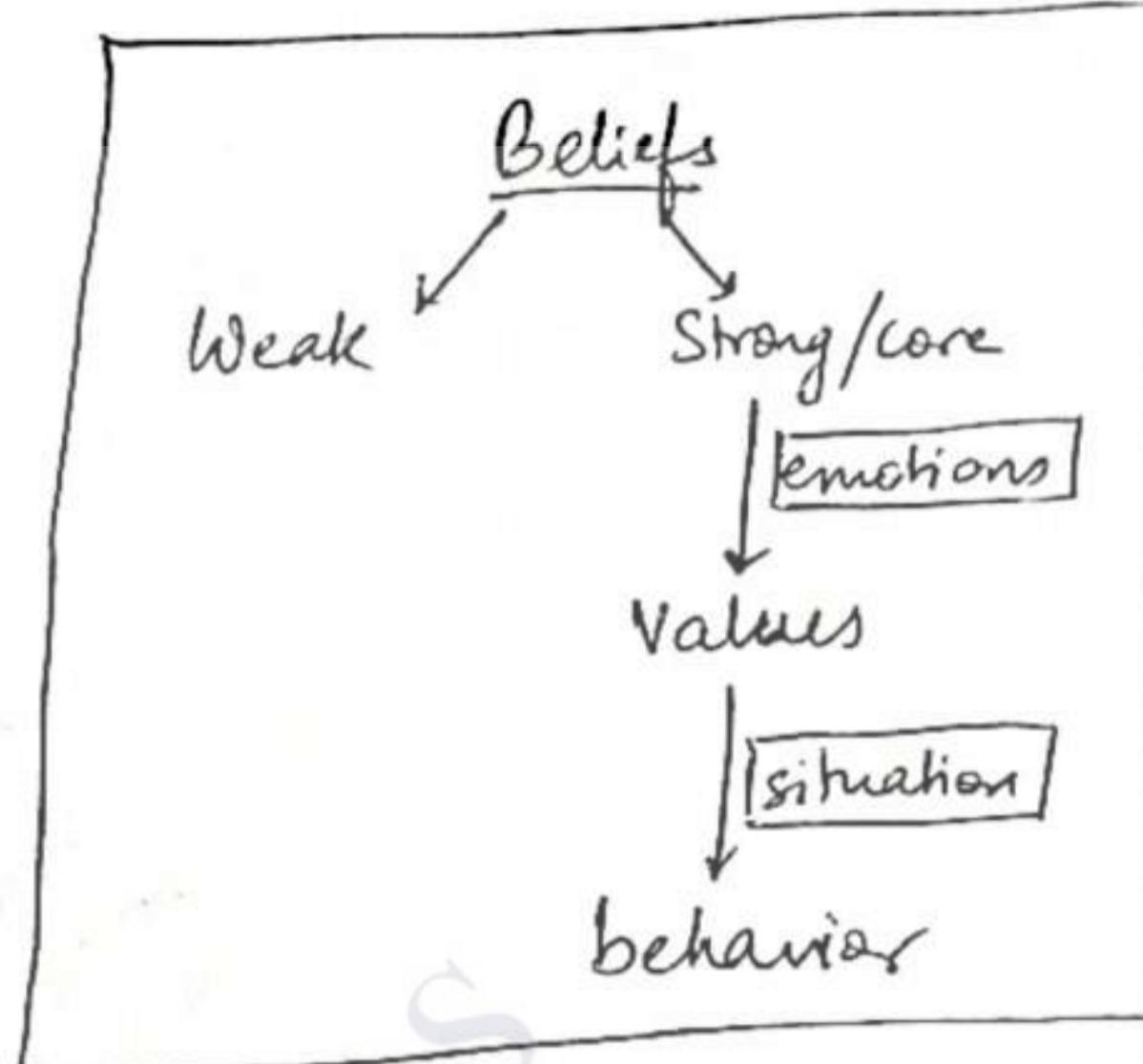
Fighting against the corruption
leviathan requires efforts from all
sectors and it is the responsibility of
all of us, the moral duty of us all

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2) b) There is no separation of mind and emotions; emotions, thinking, and learning are all linked. Do you agree? Substantiate your views.

Mind is considered as the
abode of emotions.

Our ^{strong} beliefs,
when mixed with
our emotions, they
form our values.



Linking of mind and emotions —

1) Our emotions shape our mind

Plato had witnessed the decay of
Greece and his emotions shaped his
thinking to give the idea of philosopher
king

2) Our emotions influence our learning

Tragedy is a teacher. Some
learn from their mistakes, eg — Gandhi's
evolving satyagraha.

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3) However, not always do our emotions link to our actions. Eg -
for fear of law. We might be angry
at a rape accused, but we ^{often} do not
act on our fears

Therefore,

A link between emotions, thinking
and learning signifies integrity of the
same link is found in action. This is
why, sensitization of civil servants is
done to ensure public welfare-based
actions

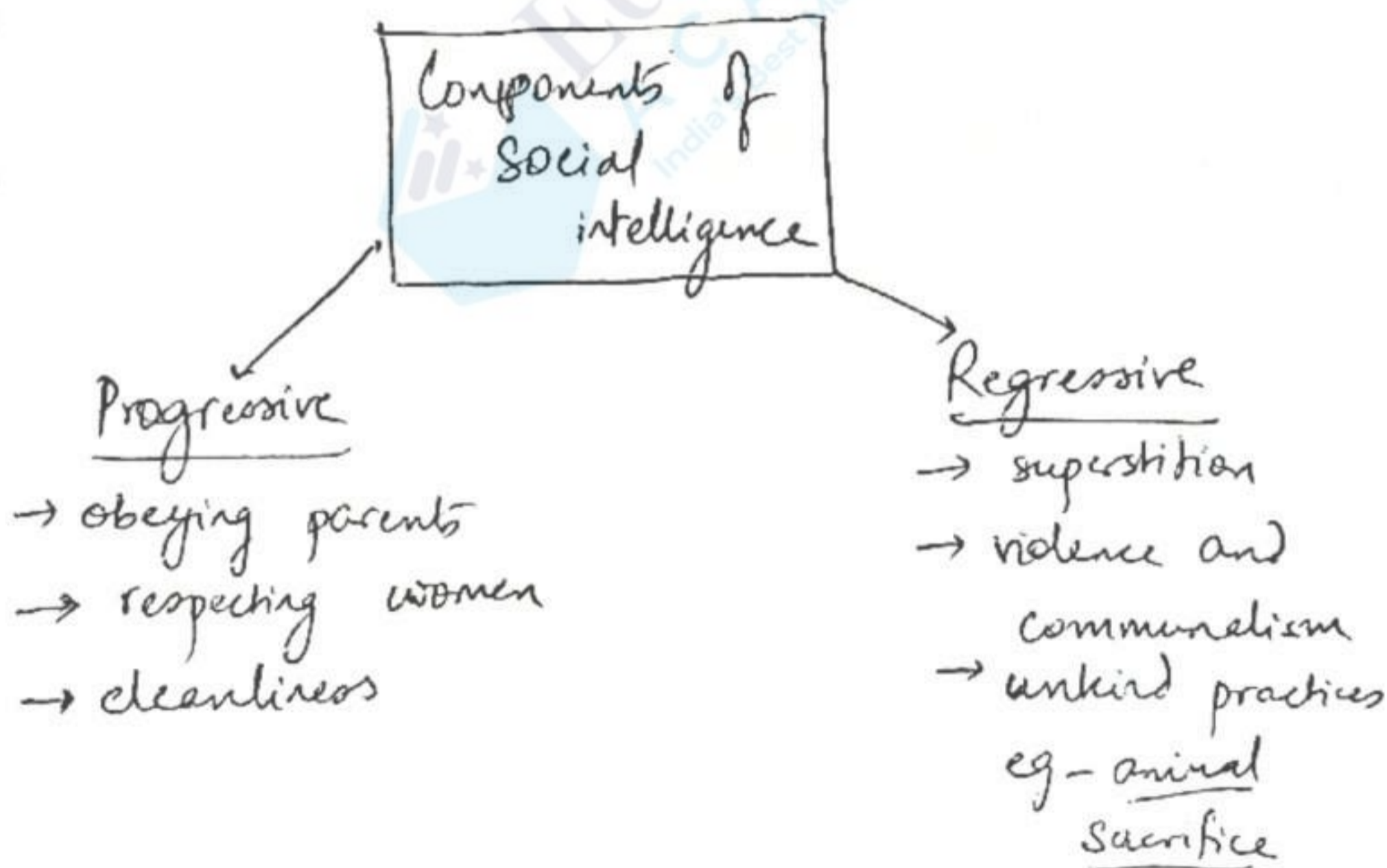
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3) (a) What do you understand by Social Intelligence? Discuss its various components and explain how it is different from Emotional Intelligence.

Social intelligence can be understood as the ~~sum total of~~ intelligence of society. intelligence associated with society. It is of the society, by the society, for the society.

Eg - respecting the elders

↓
This is a social norm.
It is usually inculcated in individuals through social customs and tradition.



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Social Intelligence (SI)

- 1) It is developed by man's presence in a society
- 2) Can be progressive or regressive
- 3) important to be a part of society

(EI) Emotional intelligence

It is developed when man is able to decide between elements of SI
can be social or anti-social
important to be able to be called human

Thus, a person requires EI as well as SI for personal development.

Eg - Ambedkar's high EI and SI enabled him to strive to bring change in social conditions.

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3) b) In the practice of tolerance, one's enemy is the best teacher. Comment.

'Tolerance is the deliberate act of self-restraint', as described by Isaiah Berlin.

Even Voltaire had highlighted its importance, saying, 'I detest what you say, yet I will fight to death for your right to say it.'

Tolerance is required to maintain an objective approach towards ideas that do not conform to one's principles.

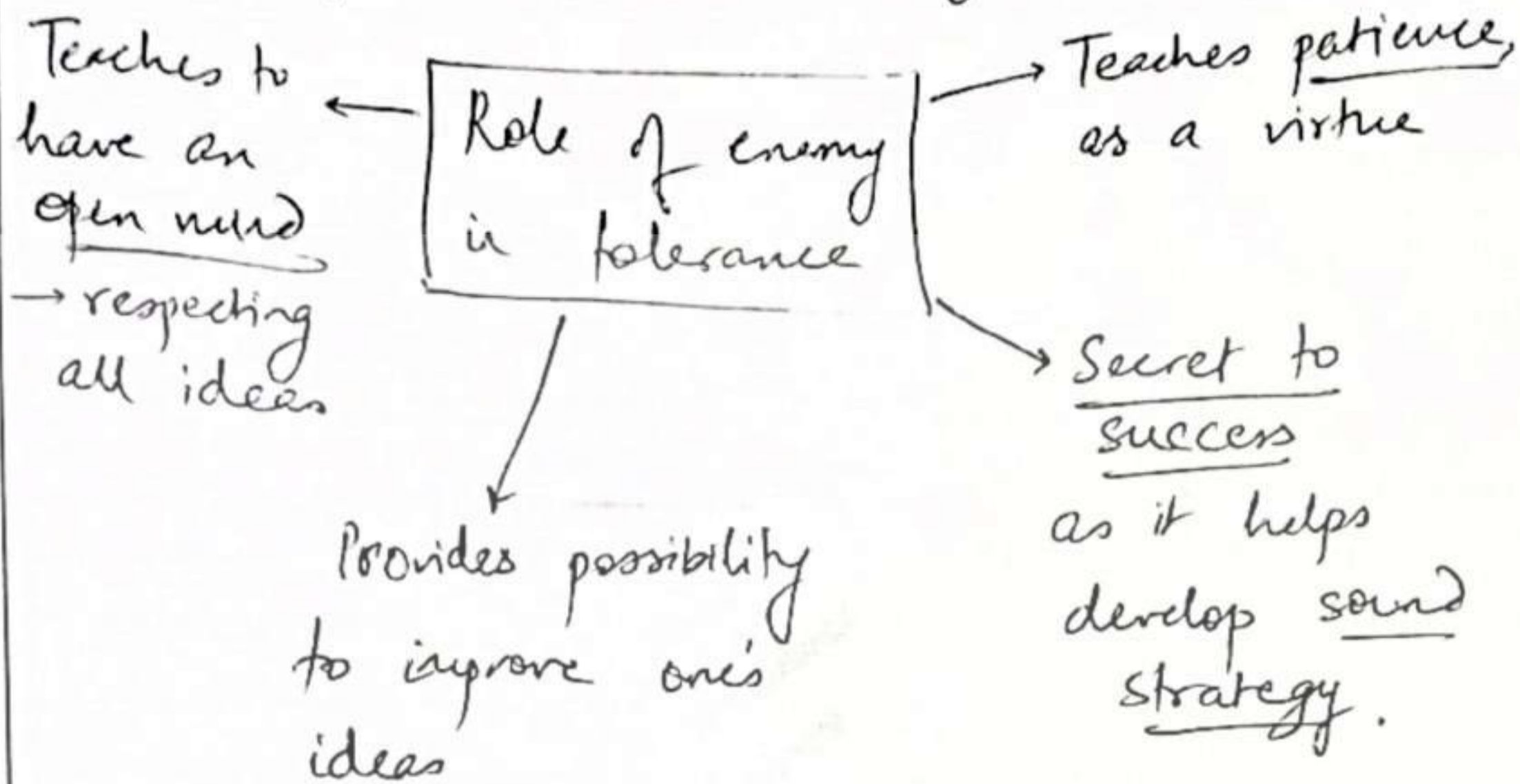
Every idea could be considered rational, every person can be rational.

So, tolerance is a virtue that enables us to have an open mind.

People are generally intolerant towards their enemies and their ideas. However, Gandhi understood the importance of learning from

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the British. He developed a counter-hegemony to British hegemony



eg - Marx considered his ideas as scientific, yet he referred to others' ideas

Civil servants are sensitized to develop tolerance at the face of public opposition, and remain undeterred in their duty of public welfare

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4) a) Ethical behaviour is the best not merely in the context of morality, but it is also the best in the context of one's own career prospects. Discuss in the context of civil services in India.

Ethical behavior can be understood as behavior according to the ethical principles of society.
Eg - Ashok Khemka refused to bow down ^{to} external pressure and remained adamant in his fight against corruption ✓

Impact of ethical behavior —

1) Moral behavior — Ethics often coincide with morals. Thus, such behavior leads to satisfaction of soul. Eg - Rajendra Bhatt, IAS refused to be deterred by the COVID pandemic and implemented the Bhilwara model ✓

2) Important for career prospects —

a) Highlights welfare and citizen-centricity → Durga Shakti Nagpal's actions

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earned her various laurels.

b) Recognition from peers and seniors leads to greater chances of career progression.

On the other hand, accusations of corruption denigrates the entire career of civil servants

c) Leads to understanding of capability to handle bigger roles -

Shalini Agarwal, IAS, role in water harvesting techniques development helped boost her in the career ladder.

Civil servants should maintain adherence to ethical thinking and behavior, because they command the public's trust and it is their duty ✓

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4) b) The failure to deliver on its promises by Citizen's Charters in the last two decades has shown that there are some complex set of factors underlying this seemingly simple task. What are they? Identify and provide their resolution.

Citizens charters are documents published by govt organizations highlighting the responsibilities of the organization, and the rights of citizens for welfare ✓

However, the performance of Citizens charters has been lacklustre in the past 2 decades.

Factors behind failure of Citizens Charters

1) Lack of accountability - They fail to mention accountability redressal methods for different tasks ✓

2) Lack of implementation - They are considered as just checking boxes, and have not been adopted in true spirit

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3) Delayed redressal - Complaints filed either do not get redressed, or get redressed very late

4) No collaborative charters in consultation with civil society.

Suggested measures -

→ It should be displayed in prominent place in every office and online space

→ Collaborative formulation of citizen charter

→ Strict adherence and transparency in complaints, with strict monitoring and deadlines

→ accountability should be assigned to respective officers, with penalties

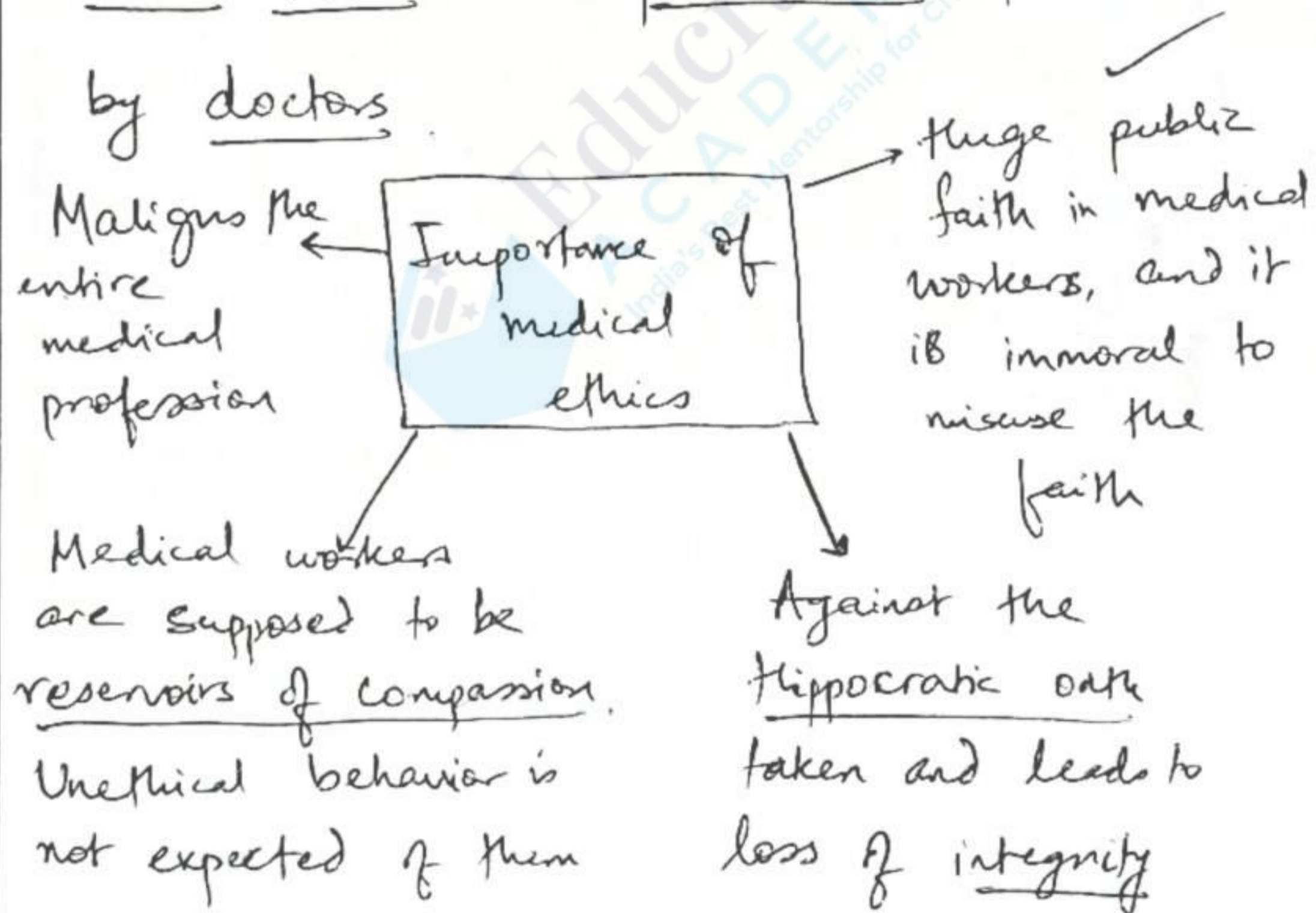
Citizen's charter is a well-intentioned govt action and must be adopted in spirit for greater benefits

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5) Medical ethics is particularly relevant in decisions regarding involuntary treatment and involuntary commitment. In view of this, highlighting the importance of medical ethics, discuss the issues in its implementation.

Medical ethics can be understood as ethics adopted by medical workers in their action of providing treatment.

With proliferation of schemes like PMJAY, there has been rampant misuse and allegations of extra tests and procedures prescribed by doctors.



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Issues in implementation of medical ethics —

- 1) Highly subjective — The field is very subjective and one doctor might not recommend a test which the other might. ✓
- 2) Highly technical field and so impossible to maintain ethical behavior unless an expert practitioner of medicine
- 3) Unethical behavior is often overlooked if people get well, ^{despite} ~~in~~ involuntary treatment. ✓
- 4) Difficult to detect, as people have huge trust in medical workers
However, with increasing number of allegations of breach of ethics, this sector needs to be regulated.

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6) Never lose sight of the fact that the most important yardstick to your success is how you treat other people." — Barbara Bush. What does this quote mean for you.

We ~~sow~~^{reap} what we sow

Any endeavour requires the participation of labour/people, apart from capital. To ensure success in such endeavour, we need the people to be performing most efficiently.

importance of high EQ to be able to work/survive in society

Importance of how we treat other people

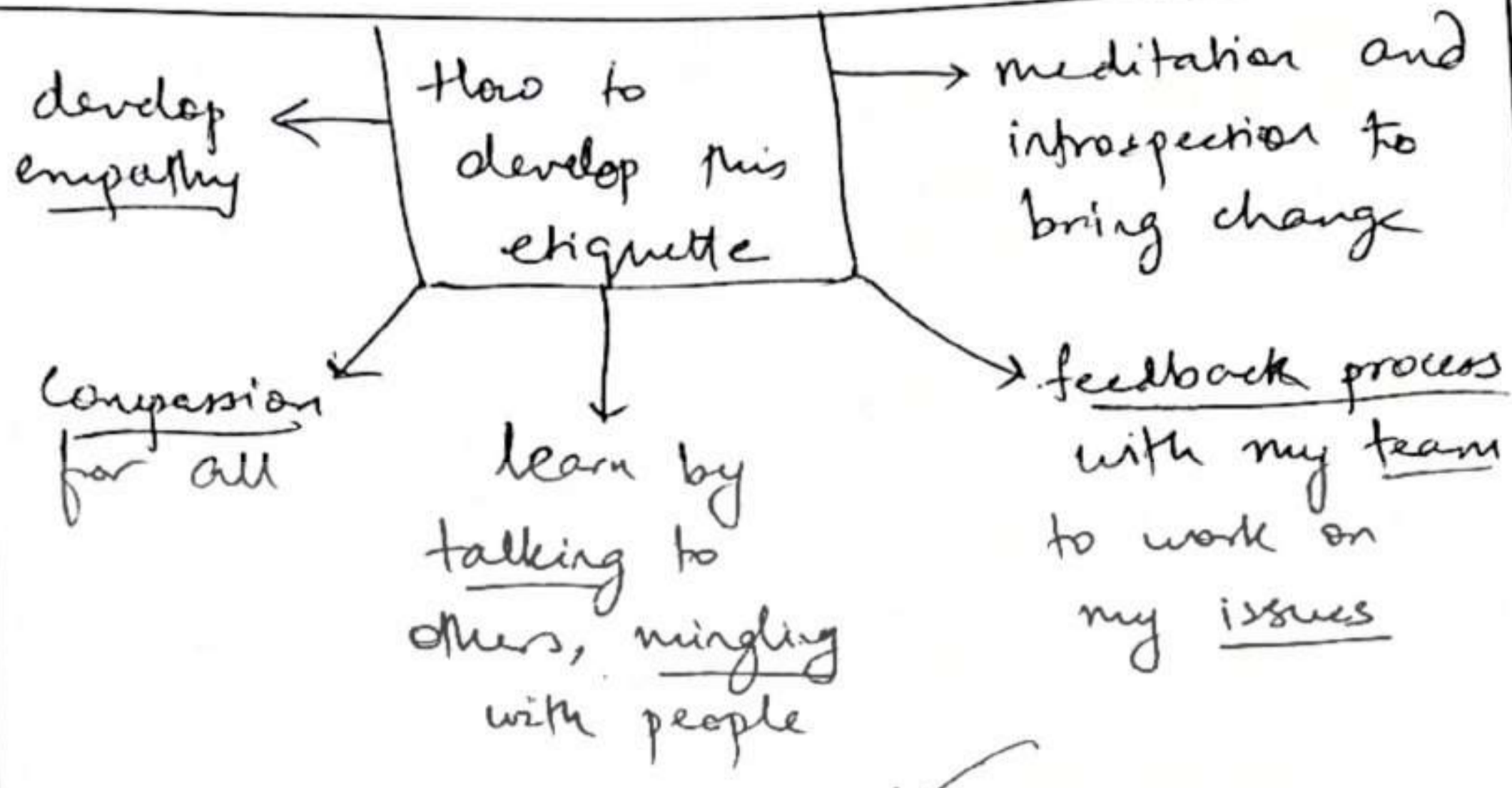
our morality, integrity is secure, our soul is satisfied

We get treated how we treat others. So, we get treated well too, leading to mental peace

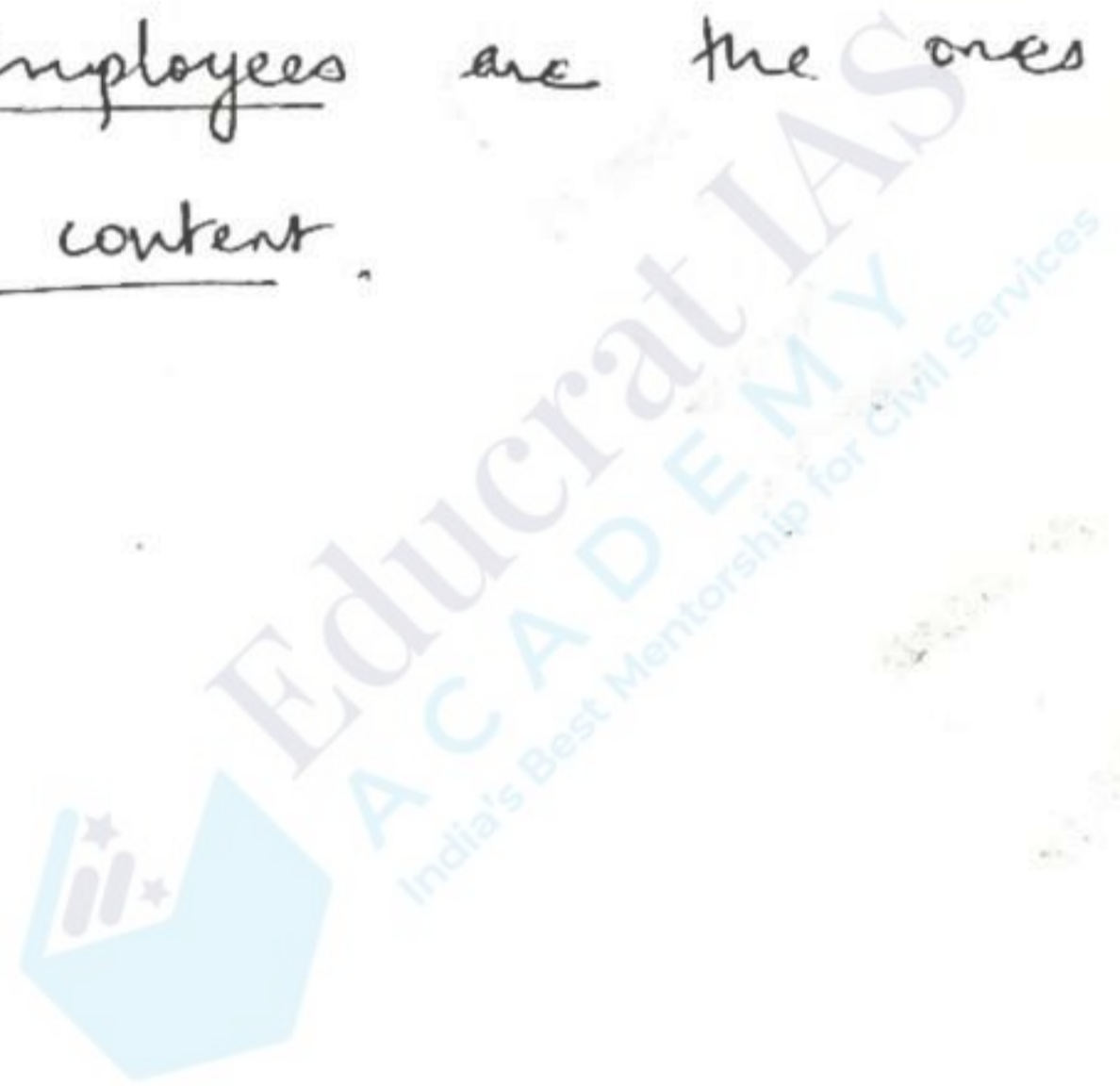
people who work with us, they are content and happy, which boosts their productivity

Gandhiji understood the importance of every man in the freedom struggle and treated them as compatriots, thus earning popular support.

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People run an organization and it is no wonder that the most productive employees are the ones who are most content.



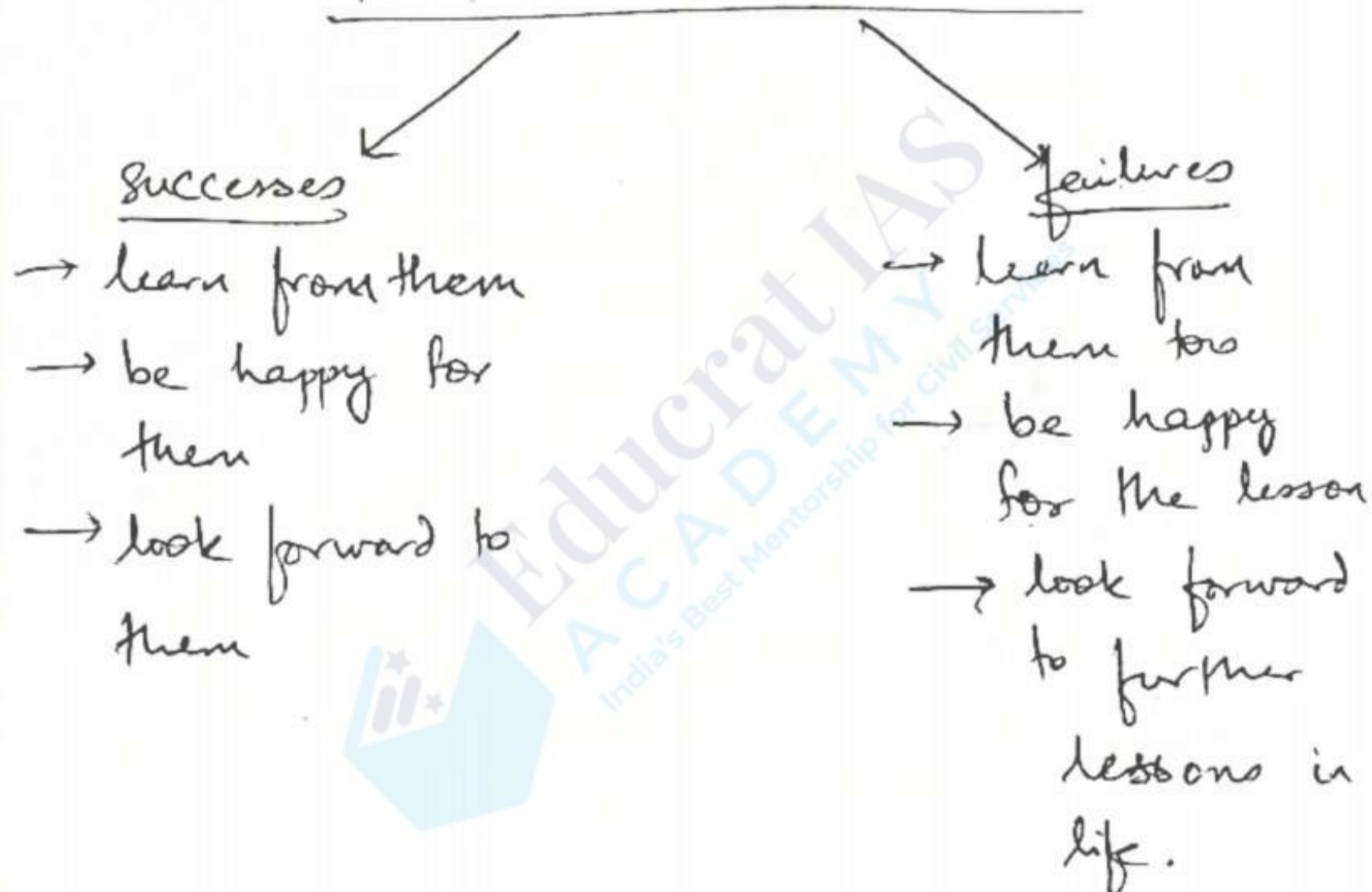
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7) "Despite the forecast, live like it's spring." — Lilly Pulitzer. What does this quote mean for you

The quote highlights the importance of living in the moment.

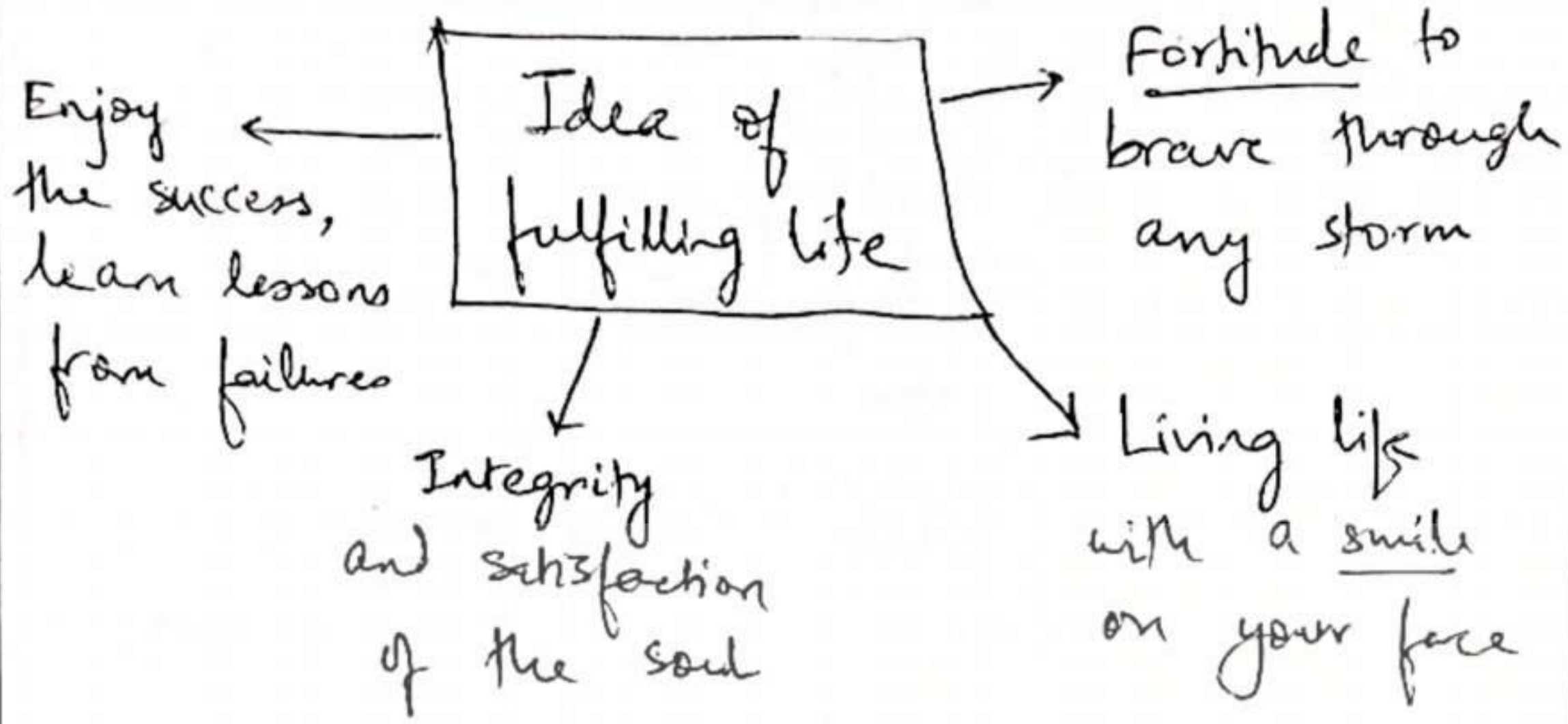
Life is sure to witness ups as well as downs, successes as well as failures.

Life should be lived as



Bill Gates failed many times before he succeeded. Elon Musk was almost bankrupt before SpaceX took off.

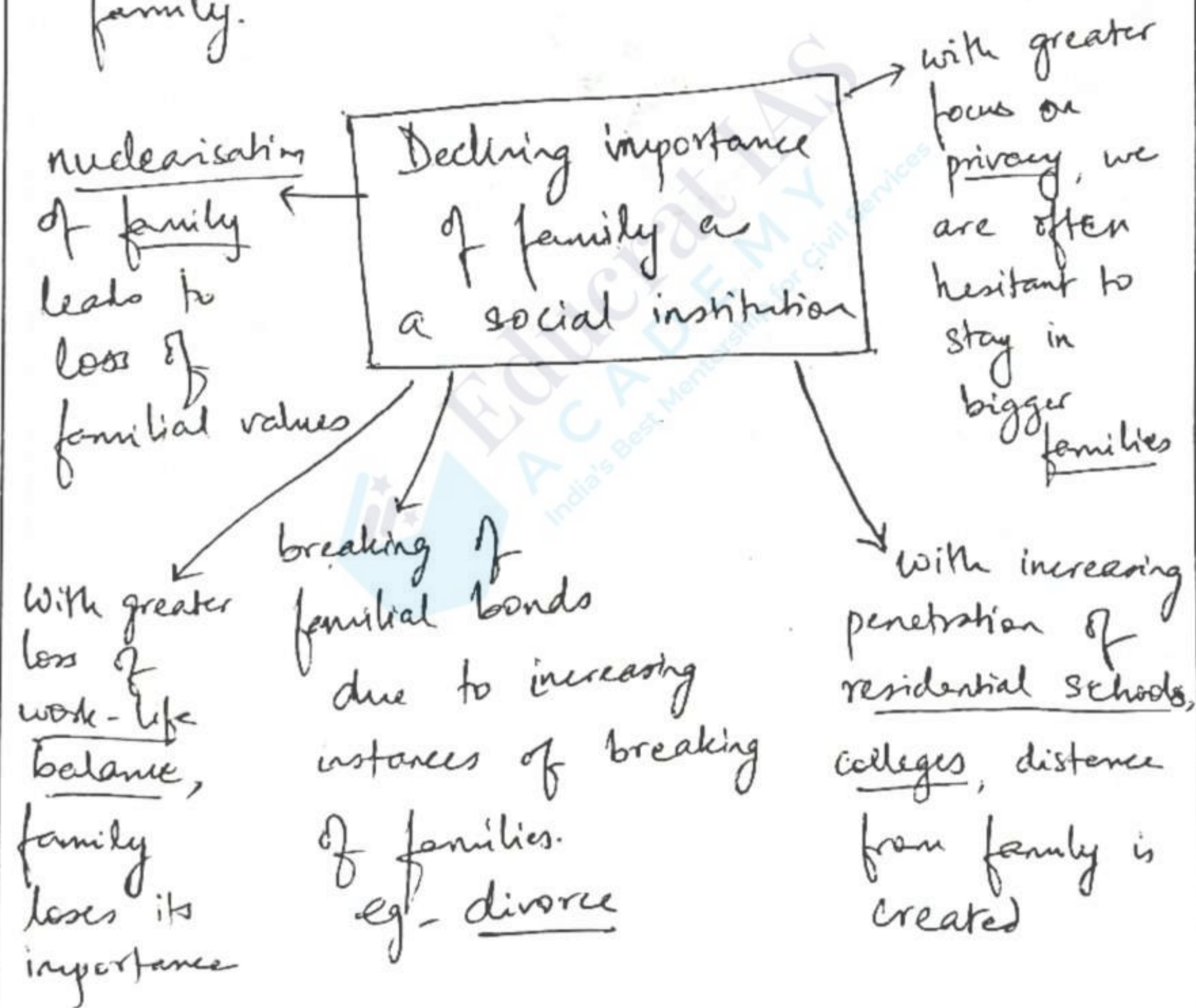
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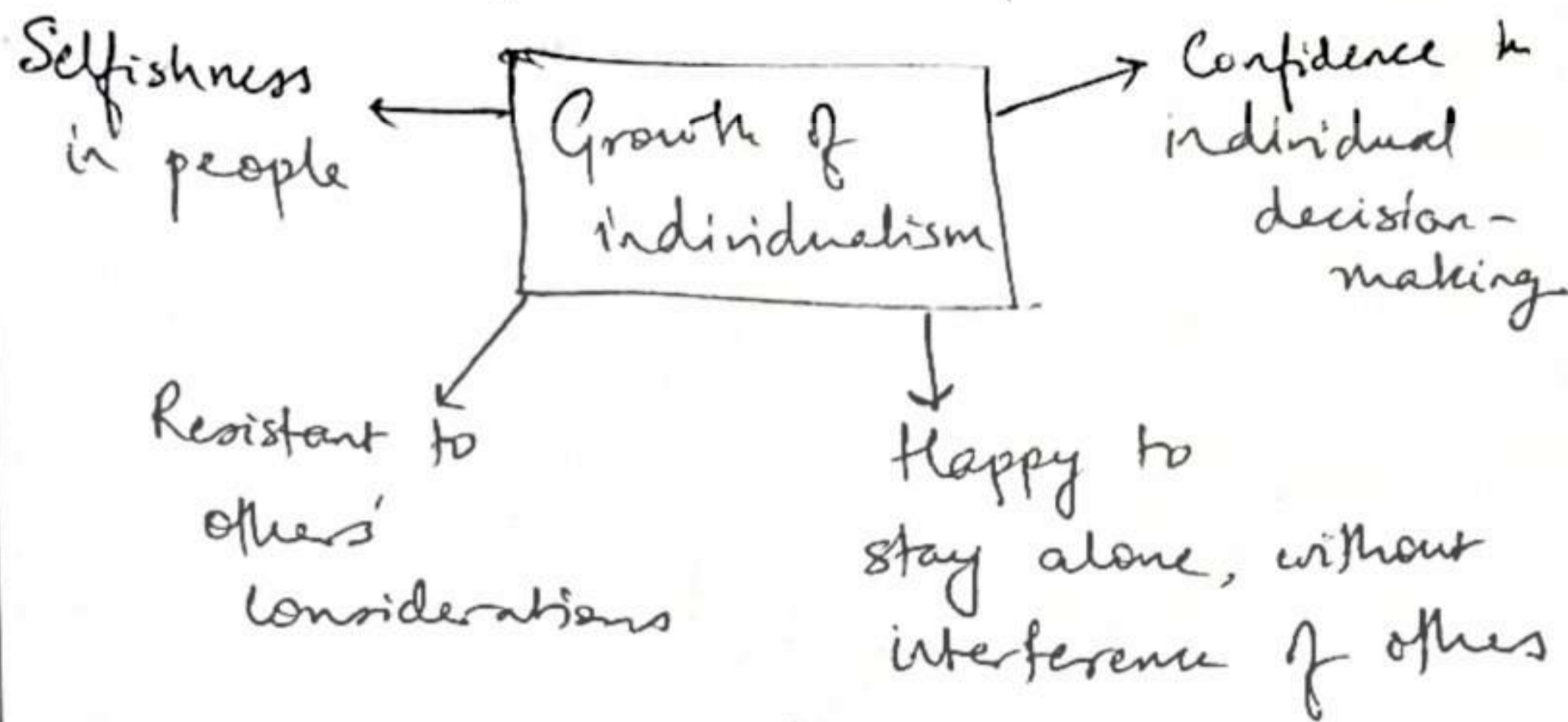
Buddha highlighted that nothing is permanent. Not success, nor failure. What matters, is to keep living in the moment, and making the most of each day.

8) It is true that family can teach values. However, don't you feel that family itself is declining as a social institution? Comment. Do you think individualism is becoming a dominant way of life?

Family is a social institution, and one of the most important as it teaches us our first lessons in life, and we often forge one of our strongest bonds with family.



This has given impetus to ~~individuals~~
individualism as a way of life,
where self is held prior to whole.



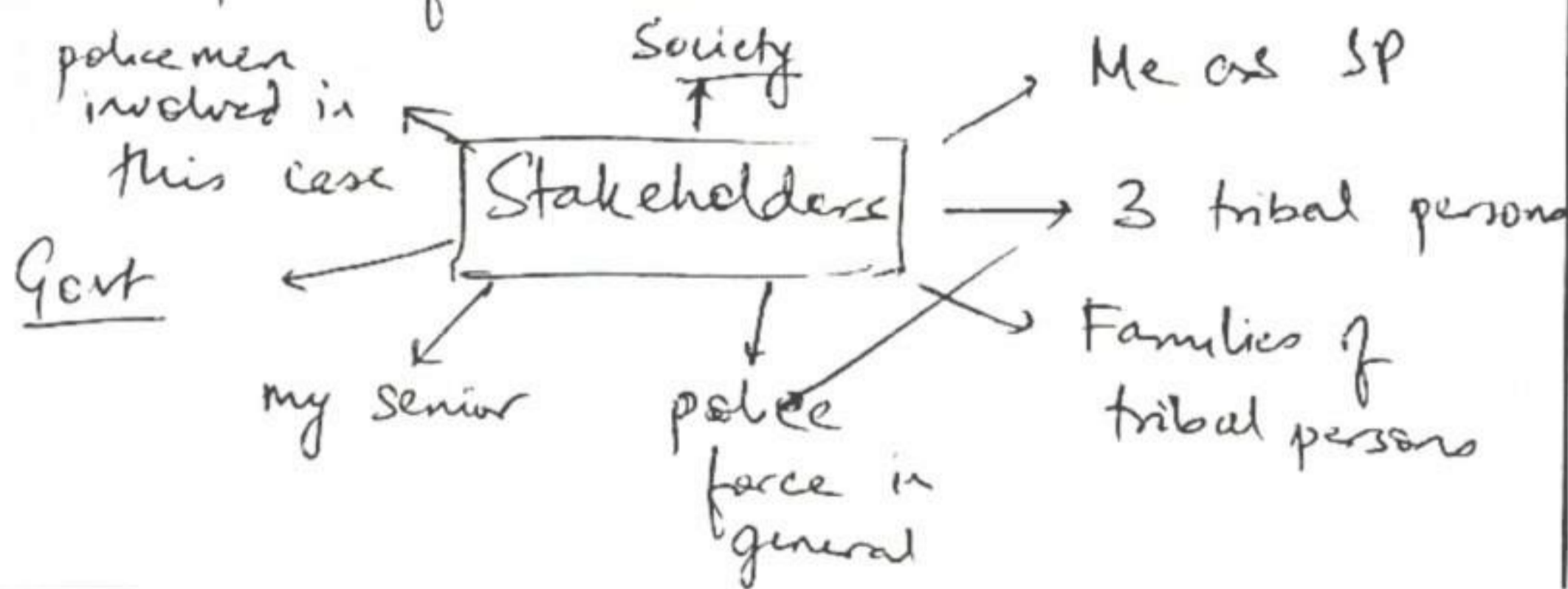
Although individualism is a challenge, yet man is social by nature, and the challenges of living with human touch, interaction and familial bonds is too great to allow individualism to disrupt family as an institution.

SECTION B

1) You are a Superintendent of Police tasked with conducting an internal departmental inquiry into an alleged case of custodial torture and subsequent disappearance of three tribal persons. The case of the police force is that these persons were habitual offenders who had committed theft. The police had nabbed them for interrogation but they escaped from the police custody and are absconding. Family members of these persons, on the other hand, maintain that they were falsely framed in the case and were not in a condition to flee due to custodial torture. They are alleging foul play on the part of the police and suspect that the police is behind their disappearance. Prima facie, you find many lacunae in the police investigation. The policemen did not produce these persons before the Magistrate nor did they get them medically examined, as required by the law. One of your seniors, without referring to the case, informally talks to you about the adverse working conditions of the police force and insinuates that all police personnel should help each other. He also says that all serving officers need to be mindful of the fact that they are part of the police force and should not do anything which may tarnish the reputation of the police department.

- (a) Identify the stakeholders and various issues involved in the case.
- (b) How will you conduct a fair and impartial inquiry that ensures that public perception regarding cover-up in such cases does not gain ground?
- (c) Highlight the reasons for the continuing impunity of custodial deaths in India, and recommend steps that authorities should take to resolve it. (20)

I am an SP tasked with the investigation of the alleged arrest and custodial torture of 3 tribal persons and verify the authenticity of claims framing the police force.



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Issues involved -

- a) Integrity v/s respecting peers
- b) Duty v/s extrajudicial killings
- c) Public welfare vs rule of the police
- d) custodial torture
- e) allegations of police v/s allegations of tribals
- f) work pressure and adverse working conditions affecting police personnel
- g) peer pressure vs rule of law
- h) Reputation of office v/s duty to constitution

(b) To conduct fair and impartial enquiry,

I will do the following -

[A] Short-term steps -

- 1) Individually discuss with relevant stakeholders to understand the case, and their points-of-view
- 2) Find reasons for lack of proper procedural steps in the arrest
- 3) Find records of previous arrests

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of habitual offenders

- 4) Conduct fresh investigation of the case to understand and assign blame.
- 5) Task police officers to find tribals, if found guilty and absconding, report officers if tribals are not found guilty.

(B) Long-term steps -

1) Inculcate process of procedural steps in case of arrest, and accountability of officers if they fail

2) Take steps to maintain transparency in police functioning.

(C) Reasons for continuing inquiry of custodial deaths

- lack of oversight
- fear of police and political pressure
- difficult to assign blame due to intra-office unity
- subdued investigation, due to fear of reputation loss

Steps to resolve it

- CCTV in police stations
- strict recording of arrests and detentions
- Accountability of police officers due to health issues in custody because of officers

public grievance redressal and complaint box.

The recent custodial deaths of a father-son in Kerala brought national shame and ^{conditions} must ~~be~~ ^{improve}

2) Industry professionals are increasingly being hired by the government for their private sector experience and their influence in industries that the government is attempting to regulate or do business with. Similarly, the industry is also looking to attract people from the public sector with high-paying employment offers to get access within the government departments, seek favourable legislations and regulations as well as government contracts. Such inside knowledge of the system, including any loopholes that might exist give private businesses a competitive advantage. Both industry professionals and government officials stand to gain from such associations. In this context, answer the following questions:

(a) What are the ethical issues involved in the direct recruitment of industry professionals in important government positions?

(b) Do you think a longer mandatory cooling off period for government officials before they join private firms can help in addressing some of the issues? (20)

Recruitment of public officials by businesses and recruitment of industry professionals by govt sector seems advantageous for both sectors as it allows inter-sectoral gains.

Ethical issues involved -

- 1) Breach of contract of employees
- 2) Allure of money and power
- 3) Exchange of confidential information between sectors
- 4) Corporate - govt nexus
- 5) Public welfare becomes secondary when public sector ^{employee} takes up private jobs
- 6) Lack of integrity since people who

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switch, change their aspirations, mid-career

7) Businessman in private sector might not have public welfare agenda

8) Scope of cartelization with govt

9) Legislation supporting big businesses might lead to entry barriers in businesses and slowdown of economy.

10) Short-term gains vs long-term development ✓

(b) Importance of longer mandatory cooling period -

1) Longer cooling period allows for change in inside contacts in govt depts, due to rotation/retirement

2) Economic or process changes may occur, which reduces benefits to business at the expense of public welfare

3) Business may get outdated information which do not benefit as much ✓

4) Longer cooling period reduces scope of public official working in interest of the business in the final days of his

public employment.

Therefore, a mandatory longer cooling period can definitely reduce some of the issues with this inter-sectoral hiring.

Other steps that can be taken

- NDA with public employers about vital govt information
- Teams of govt depts should be sensitized about such requests, and any legislation should be passed only in consideration of public interest
- Regular rotation of employees
- Any loopholes should be proactively identified and fixed ✓

This is a perpetual problem and cannot be stopped. Only measures can be taken to ensure citizen-centricity in all govt executions and legislations.

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3) Pawan is pursuing MBA and shares a room with you in the private hostel. He desperately needs a job after completing his course because of educational loan and weak economic background. In his last two semesters, he couldn't secure good grades due to serious illness. In current semester he has to secure good marks at any cost to satisfy minimum criteria for placements.

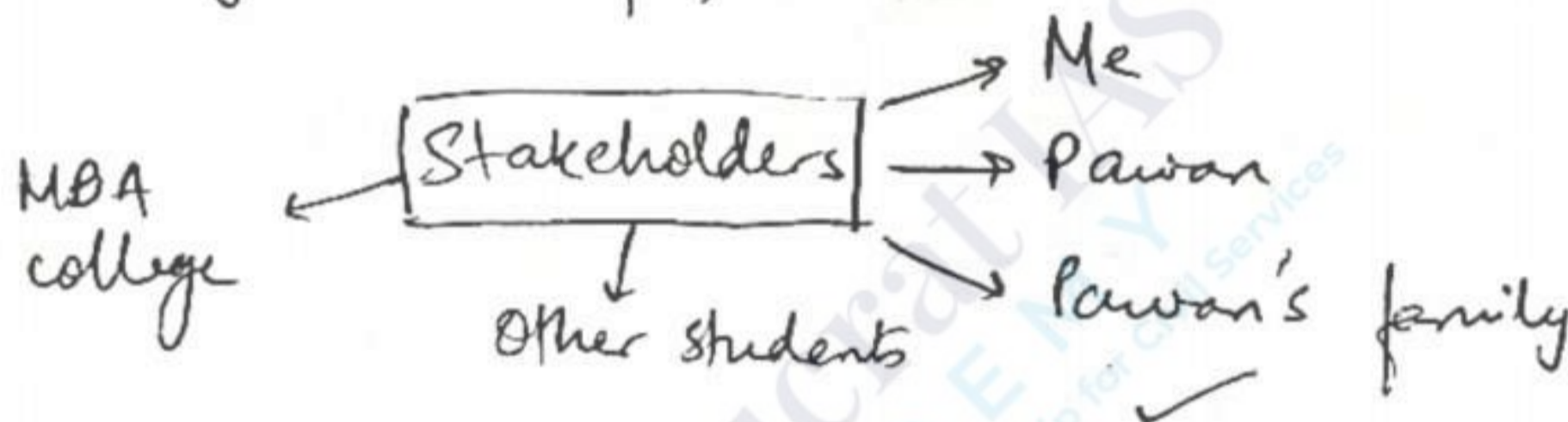
Few days before the final semester exam, he comes to you and asks for money. He is stressed and nervous. He tells you about his plan to purchase semester papers to clear the exam and convinces you for the same by giving reference to his bad health, family status and his education loan.

In such circumstances, would it be right to lend money to him?

(a) Identify the moral dilemma faced by you.

(b) Analyse your role and duties as a friend, also suggest your course of action. (20)

I am an MBA student. My roommate, Pawan, is facing an economic crisis and needs to borrow money to buy exam papers.



Ethical issues —

- 1) Duty as a friend v/s role as a friend
- 2) Integrity v/s compassion
- 3) Concept of bribe
- 4) Loans for ^{un}ethical reasons
- 5) Short-term gains v/s long-term loss
- 6) Cheating other students and oneself
- 7) Morality — conflict of interest

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(a) Moral dilemma faced by me. -

→ Pawan is my friend and it's my ^{role} ~~duty~~ to help him in his troubles

→ On the other hand, since he is my friend, it is my duty to correct him if he goes down a wrong path. ✓

My dilemma is between -

Path A

1) Lending Pawan the money and buying the semester papers.

Merits
we pass the exam and get placed.

Demerits
loss of integrity and might get expelled, if caught

Path B

Not lending Pawan the money and course - correcting him

Merits
integrity is retained, and Pawan does not take up cheating ✓

Demerits
Pawan becomes ineligible for placements and might be in trouble for repayment of loan

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(b) My role and duty as a friend should be to → assist my friend
↓
provide guidance and go beyond to help my friend stay on the right path. ✓
→ ensure the right course of the path my friend walks on

My course of action →

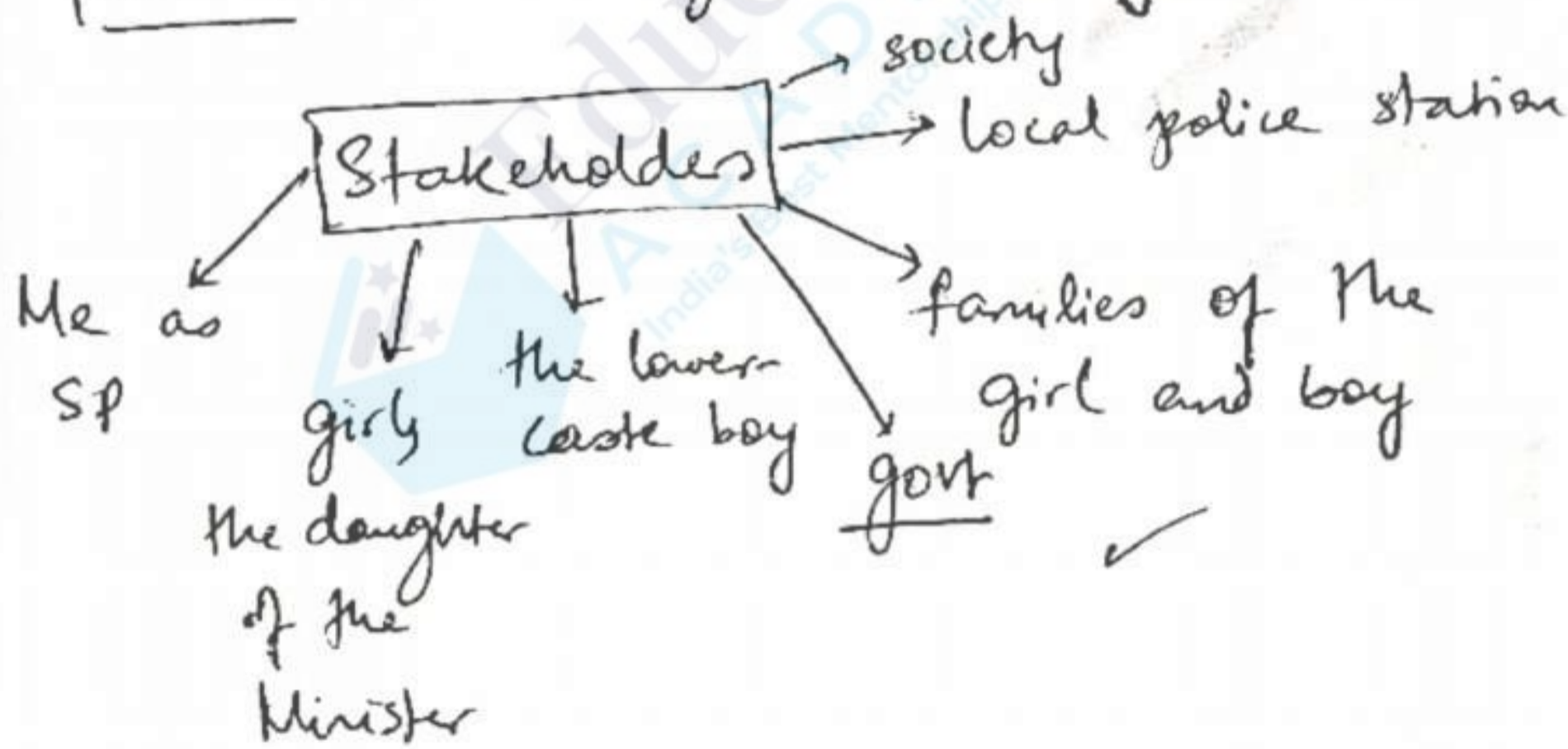
- 1) Stop Pawan from cheating
- 2) Try to convince Pawan that he stands greater chance of better score this semester because of no illness
- 3) Go with Pawan to convince the college dean to consider his grades, if he manages to secure lesser due to his special condition.
- 4) Start crowdfunding initiative to help Pawan economically ✓
- 5) Convince Pawan to use his illness as strength for convincing interviewers how he managed to overcome adversity

Cheating and leaking of exam papers is a criminal offence, and it should be enforceable.

4) You are the Superintendent of Police (SP) in the district where instances of honour killing are rampant. One day you receive a phone call from a girl informing you of the potential threat to her and her partners' life from her family as she has decided to marry a boy belonging to a lower caste. Moreover, the local police station is not filing the FIR or granting them protection. You ask her to visit your office but she demands police protection to come out from the hideout as her father's goons are chasing her. On further inquiry, you come to know that the girl is the daughter of one of the most powerful Minister of the State and both girl and boy are legally eligible to get married. The family is concerned about the family prestige due to the lower caste of the boy and also of the financial stability of marriage as they both are unemployed. You are under extreme political pressure to charge the boy of kidnapping the girl or else face the consequences.

In such circumstances, point out the ethical dilemma faced by you and options available to you. Also, chalk out the course of action you would prefer to follow. (20)

I am the SP of a district, where the daughter of a powerful Minister is under threat of life due to her desire to get married to a boy of lower caste. I am under extreme pressure to charge the boy.



Ethical issues involved -

- 1) Duty v/s pressure
- 2) Honour killings of girls
- 3) Love for child v/s respect and dignity

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- 4) Integrity v/s fear of job-less, life
- 5) love v/s hate
- 6) Right to choose life partner
- 7) Caste discrimination in India
- 8) Moral values v/s pressure from
goons, political pressure ✓

Options available -

Option A - Charge the boy and allow the girl's parents to receive her

Merits

- 1) No job loss
- 2) Commendation and may even get promoted

Demerits

- 1) Loss of integrity
- 2) Girl may get killed, as well as the boy
- 3) Loss of reputation ✓

Option B - Allow the couple to get married and provide protection

Merits

- 1) Integrity upheld
- 2) Love wins over hate
- 3) Reputation is not lost

Demerits

- 1) Fear of loss of job and life
- 2) Police resources required for indefinite protection of couple. ✓

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My course of action -

- 1) Provide protection to girl and boy
- 2) Highlight them the two issues, -
caste and job stability.

↳ this can be worked on.
Girl/Boy can be provided jobs under govt employment scheme, if eligible.

- 3) Allow girl to file FIR for continued protection.

4) Aim for reconciliation in case of ~~after~~ girl or boy achieves financial stability. ~~But~~ Recommend marriage after reconciliation.

5) Convince women family members of the girl's household to convince male members of autonomy in marriage.

6) Use media pressure to convince political leader to agree to marriage.

Honour killings are a major issue in India, and the SC's judgement of right to choose life partner must be respected for true implementation of Art. 21.

5) The education sector in India is embedded in a restrictive regulatory environment and is considered a public good. Although private participation is allowed in the education sector, but at all levels, these institutions have to function on a not-for-profit basis. The Supreme Court had ruled that educational institutions are permitted a 'reasonable surplus to meet the cost of expansion and augmentation of facilities' but they are prohibited from charging a capitation fee or profiteering.

In this context, answer the following questions:

- (a) What are the ethical concerns in allowing the operation of educational institutions on a profit motivation?
(b) Is the most important role of education preparing people for gainful employment or should education and knowledge be appreciated for their own sake?
(c) Discuss various ways in which value-based education can be instilled. (25)

India has right to education under Article 21A, and it is the govt's responsibility to ensure strict implementation of this right.

'Education is the most powerful weapon, with which we can change the world' — Nelson Mandela

As such the SC, has mandated ^{private} educational institutions to function on not-for-profit basis.

(a) Ethical concerns —

- 1) Profit vs public welfare
- 2) Profiteering in case of basic need is unethical.

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2) Low participation / enrolment in private institutions, if fees are high. This leads to students missing opportunity for holistic growth

4) Low integrity if schools are for-profit, but school's teachings & speak of compassion, welfare

5) India needs 100% literacy for its demographic dividend. Germany's free education system has been instrumental in facilitating education. Education must be implemented as true public good.

b) Role of education -

1) For its own sake -

→ Making students smart. Imparting the ability to reason

→ Teaching moral values of life

→ Imparting lessons of social participation, integrity, ethics

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2) Role in gainful employment -

→ Education is also means for gainful employment.

→ But gainful employment should not be the goal

→ Education is not utilitarian.

So, its goal cannot be utilitarian.

c) Ways in which value-based education can be instilled -

→ Practical education

→ Cosmopolitanism, where students from different backgrounds are taught together for better social cohesion

→ Moral lessons.

→ Education should not be limited to school, but life in general

Education is a big boon and it must be respected. Gandhiji too acknowledged the role of character in knowledge in his 7 sins.

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6) You are posted as an additional superintendent of police in a district. The incidents of lynching over the rumours of child lifting have increased in the state in past few months. Recently, one such incident took place at the Government hospital, where two brothers who had taken their nephew to a doctor for treatment were misjudged and attacked by the mob over suspicion of child lifting. The police rushed to the spot after receiving the information and rescued the brothers. However, one of them was declared dead on arrival at the hospital. The deceased person was as a young leader and potential candidate for the upcoming Panchayat elections. The locals from the nearby village along with the relatives of the deceased person are protesting and accusing police of negligence. They are claiming the incident as a planned political murder and demanding for arrest of the rival candidate who has strong political backing.

- (a) Identify the stakeholders and various dimensions of the crisis involved in the issue.
 (b) What would be the course of action taken by you to manage the situation as an additional superintendent of police? Suggest the measures to deal with the incident lynching. (25)

I am the Addl SP of a district where due to misguided allegations of child-lifting, a person, who was a potential candidate for Panchayat elections, has died. This has led to protests against the police.



Dimensions of the Crisis -

- 1) Mob-lynching
- 2) Rumors and fake news leading to rushed judgement
- 3) Crowd acting as judge, jury, executioner
- 4) Loss of potential candidate v/s Political gain of rival
- 5) Distress of victim's family v/s politicization of ~~issue~~ issue ✓

(b) My course of action -

- 1) Dispatch police to arrest people involved in mob-lynching. This can help to assuage protests, as well as punish those involved in extra-judicial killings
- 2) Set up investigation team to investigate allegations of political dimension of the case. ✓

3) Console the family of the victim and ask them to trust proper police action

4) Set up separate investigation team for the cases of mob lynching and child lifting

5) ~~Set~~ Sensitize people against the effects of mob lynching, where innocents might get hurt

6) Set process for quick ^{reporting and} dispatch of police force in case of an potential child-lifter cornered by the public

7) Install CCTV cameras to stop cases of child-lifting.

Mob lynching is a big issue in India today, and it is not a solution to child lifting, but another problem, which must be solved as well. ✓

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Pending



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