

c	Educrat IAS Acade		
	GENERAL STUDIES		
Name of the Candidate	Sahars Kuma		
Email ID	OF TABLE	Roll No.	001
Mobile No.		Date	4/9/22

INDEX TABLE		INSTRUCTIONS			
Q.No.	Max. Marks	Marks Obtained	1. Please do furnish Name, Email, Roll No. and Mobile		
1	1		the answer sheet. 2. There are TWENTY questions printed in ENGLISH, all questions are compulsory.		
2					
3	-				
4	-		 The number of marks carried by a question/part is indicated against it. 		
5	-	-	4. Answers must be writt	ten in the medium authorized in th	
6	 		admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the		
7			space provided.		
ь			5. Word limit in question	ns, if specified, should be adhere on of the page left blank in th	
9				Booklet must be struck off.	
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11			Mentors/Evaluators with respect to your copy? Write here.		
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19		-	Start Time.	End Time	
20			Mode of Examination:	Online Offline	
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SECTION A

1) As a future civil servant, what are the instance where there can be a conflict of interest? How would you plan to resolve a possible conflict of interest?

A conflict of interest is a Situation where my position or Connections night provide me an. undre advartage. Eg - As a Civil servant, I might be responsible for a govt tende bidding, where my relative is one of the bidders. This gives me the motivation to influence the tendering bidding process Measures to resolve the conflict 1) Recusal - try conflict can be redressed by honest recusal. I can ask for my removal from the gort bidding 2) Oversignt could be maintained

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with the help of a fear, which ensures honest action and no conflict of interests 3) Transparency or in govt function reduces the scope of conflict of interest. 4) Effical behavior - In case the above options are unavailable, it is up to myself to ensure maintaining objective approach public welfore and citizen centicity In case of any doubts, I Show refer to Gandhi's talismen to see which action benefits the most poor and nearly of people

Civil servants govern the society within limitations of their quidalines, ethics and laws.

How good civil servents can govern with

1) Ethical principles - Eg - AFSPA videly considered as a bod law. sind servents

2) Citizen-centricity in civil servont can guide them to ensure that whatever be the law most benefit reaches public within Legal limits

3) Ideal sink servants whilize their

Eg to empathize with the public and make up for bookdes in the law by

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However, bad civil servants see a different 1) Inefficient, lack of effectiveness and economy (3Es) - which might lead to leakage of public funds at cost of welfere 2) Rad civil servants fail to understand plight of people even with best laws 3) They are not guided by ethical principles and night engage in corruption, partisanship and hurt the welfare agendar Sardar Patel called bureaucrocy as the steel steelframe of India. The bureaucrasy should not be limited by bad laws, but must aim to benefit as many people as possible. That said, the best case is best aid servants and good laws

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3) Safety of women must be focused

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Prohibina of Down Act, 1961

5) A) 'Egoism is the very essence of a noble soul' - Friedrich Nietzsche. Do you agree with this view? Explain Egoism ear be understood extreme faith in one's own self and achinhes, while extreme negligence of the views of others. Eg - Hat Napoleon had a very egolistic attitude and considered what he Said as law. Can egoism be the assence of noble soul? 1) Egoist person is not amenable to suggestions. Eg - this led to development of dime right of king heavy 2) Self-centred an narcissit - An egoist 0 person values himself as supreme. Egdictators like flitter, who gave Aryan Race Page theory. 3) No element of public welfare -An egoist person does not put primary town on public welfore, rather on self's ideas

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soil noble Elements Citizen centricity Friendly Eg-Virekaranda focused An being called feedback An egoist soul can not be considered noble. Civil servants are sensitized to not let their egos det

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6) What does this quote means to you? (150 words) a) "Without facts you cannot have the truth, without truth you cannot have trust and without any of these things you cannot have a functioning democracy" - Maria Ressa. A functioning democracy as described by Lircoln is 'of the people, for the people, with the people'. Since people are the most important part of denocrays it needs people participation and transparency JERements of functioning democracy) Facts - Eg - role of media as 4th organ of denocrosy to highlight facts to the people. People should know about the 6 gort, if they are to play a part in it 2) Truth - People to be enpowered to Page find the fith from the facts. Eg - the gout's role in spread of take news through PIB fact check

3) Trust - A denocracy functions only when there is trust between people, between people and their representatives and among representatives Ig - paliamentary debates and discursions are vital to gener India is one of the youngest democracies, and the organs of denocracy Should continuely strive to ensure forth, facts and trust for the Continuance of denocracy in India

6) b) Do you think population can be controlled by bringing in a population control law? Analyze from an ethical standpoint One/reason for prapid increase jo pollution is often attributed to inexpase in population. The rapid werease in emissions by the exponential has poincided Issues with population control law has been offen discussed as a means to control population. China is one of the few countries to pass a population control law, with mixed effects Issues with population control law 1) Hicromanagement by state in of personal matters. State should do its task of governing in the public sphere, and not in private sphere, inless extremely Page 2) Means and ends - By initiating population control, we are punishing the current generation Jucrat IAS Academy, 4th Floor, Manjari Building, 1, Camac Street, Kolkata – 700016. Ph: 8910154148

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6) What does this quote means to you? (150 words) B) "Education is not the filling of a pail, but the lighting of a fire" - William **Butler Yates** Education is a vital part of the fulfilment of any individual. Yestes compares education as a a fire, not filling of a pail filling is education not education education is not eduction education is not is not something in not limited to finite books or overflow like a period of a parl like Who õ Education The educated Education Education removes individual is can be the a source Spread 4 darlenes in the nighrated ninds of

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This is why Gardhi stressed on the importance of education He said, we should learn from the book of life and not of life from books. India should focus on inproving its educational standards to moral principles in society and the light of knowledge



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3) Role of integrity - When people realize

that the ruling gort has public welfare in

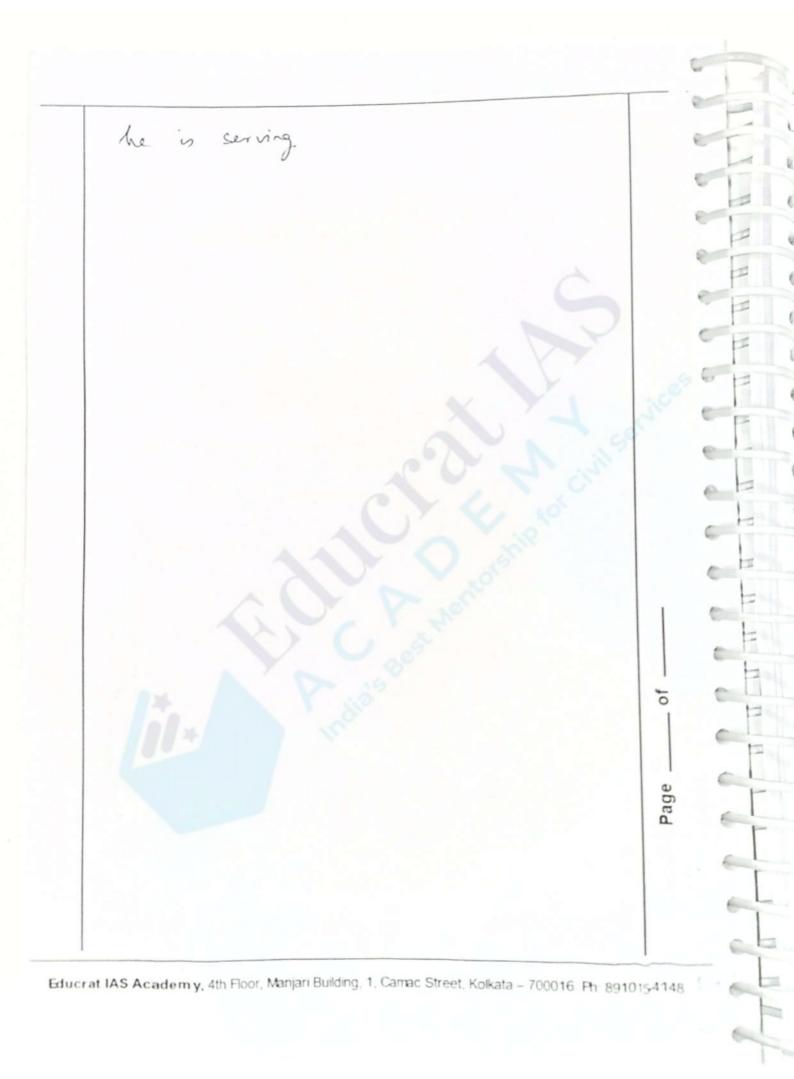
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their minds and actions, they are more amenable to govt schemes and campaigns. Eg - Swaehh Bharat Abligar saw marsire public participation Thus, the bureaucracy should Stire to restore and maintain frust in the public institutions through initiatives like whitens de charters, ethical code of conduct, grievance redressal, transparency,

7) b) 'Majoritarian views and popular morality cannot dictate constitutional rights'. Discuss JS Mill had said that just like the tyrenry of one of over all is Unfair, the tyrany of all over one unfair ' Issus with majoritarian views and popula morality 1) Not always right. Ey- there was a time when transgenders rights were not supported. Teday, transgenders have legal 2) Unethical as it does not to the outlier Eg - in Germany during Hitler, mejoritarianism led to authoritarianism 3) Utilitarian principles of greater good go against the principles of human dignity 4) Such a constitution is not unbiased

Eg - if majoritarianism defined countries. Beveaucrats should be sensitized respect to follow the advises and requests of each individual. Every human individual a unt in itself.

8) A) How will you apply emotional intelligence while framing policies? Emotional intelligence is most required by civil servants in their deily tasks. It can be understood as the understanding of emotions of individuals while interoching with them, JApplication of El in policy making 1) Public welfare - ensuing benefits to each and every individual 2) Gandhi's talisman to ensure benefit to the most poor and neely is only possible if we are able to enpathise with them 3) Policy making requires undestanding grown reality by talking to people and understanting their concerns This a cirl servent is sensitized to understand the people



8) b) What are the ways to deal with cognitive dissonance? Cognitive dissonance is understood as disharmony in understanding anyong people. While working for publiz welfare, bureaurats often find sections of population to have vividly different thought and

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1)You are transferred to Food and Civil Supplies department of Mirzapur as the Assistant Director. Before you report, you make a call to a college friend of yours who is a local news reporter to enquire about the affairs of the district. He tells you that, corruption is rampant across the administration including the Food and Civil Supplies Department. Not only that, those officers who do not fall in line are coerced to give in by force by local politicians and their goons.

As you report, you see that many of trucks carrying grains to be distributed as PDS are being diverted to the black market for rebranding and selling at higher prices. You immediately swing in to action and stop the trucks for inspection and you ascertain that indeed they were being diverted for the black market. You ask the local station to book a case but the SHO refuses citing political pressure. But irrespective of that you do not allow the trucks to move and seize them for the time being.

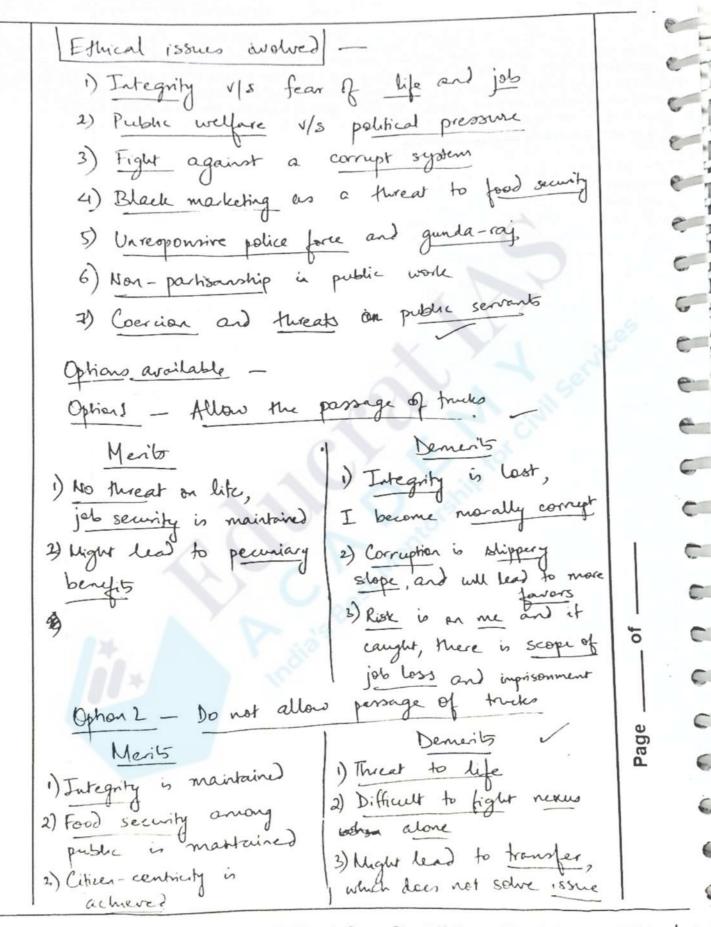
Next day you are visited by Mr Munna Tripathi, who is the son of the local MLA. He offers you a hefty bribe which you out rightly refuse. Upon refusing he threatens you with dire consequences if the trucks are not allowed to leave within the next 24 hours.

What are the options in front of you? Analyze the pros and cons of the each. Which option will you choose? (20)

an the Assistant Director of and Civil Supplies Department rans dishibution du between politicians and goons. My efforts at has led to threats on my life

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Option I would choose -1) I would not let the tricks to pass. 2) First, I would ask the local police, and not possible, the DM, assistance to register a case against the black marketing and against the Mr Muna Tripathi for threatening a civil servant 3) I would seek assistance from the DM for police protection of me and my family 4) I would try to involve the local people, who are ultimately affected, by asking them to procure food grains only from Fair Price Shops 5) I would develop a report on all instances of black marketing in my district and all stakeholdes involved. 6) A network of informants can help identify godowns, which the police can raid. 7) I would use the help of media to ensure that the perpetrators are caught and justice is served. This is a very relevant situation and such nexes is offen four in India. Proper end-to-end digitization is required using technology like blockchain to ensure no leakage in

2) A fresh engineering graduate gets a job in a prestigious chemical industry. She likes the work. The salary is also good. However, after a few months she accidentally discovers that a highly toxic waste is being secretly discharged into a river nearby. This is causing health problems to the villagers downstream who depend on the river for their water needs. She is perturbed and mentions her concern to her colleagues who have been with the company for longer periods. They advise her to keep quite as anyone who mentions the topic is summarily dismissed. She cannot risk losing her job as she is the sole bread-winner for her family and has to support her ailing parents and siblings. At first, she thinks that if her seniors are keeping quiet, why should she stick out her neck. But her conscience pricks her to do something to save the river and the people who depend upon it. At heart she feels that the advice of silence given by her friends is not correct though she cannot give reasons for it. She thinks you are a wise person and seeks your advice.

(a) What arguments can you advance to show her that keeping quiet is not morally right?

(b) What course of action would you advise her to adopt and why? (20)

female employee health issues in Stakeholders involved

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price tay of profitability on human lives. 2) The young woman should empathize with the villagers, who are getting affected for no fault of their own 3) If the woman keeps quiet despite knowing the issue, she is as responsible as the company for the plight of the villagers 4) It would be inhuman for letting other people suffer for your actions, and goes against ethical principles 5) The young wonon should not let the tyrany of the majority stop her from doing what is right. (b) Course of Oction I would suggest 1) The young female employee should instead comme he colleagues to support her when she raises the issue. cannot fire overyone 2) She should raise awareness of this all employees of the firm, among the affected ulage population so that

3) The employee can contact nonexecutive directors or grievance redressal officer in the firm to raise the issue 4) She can use social media to lightight the issue, if there is no action from upper management. 5) She can lodge a formal complaint at the local police station, or the tocal Consumer Protection Forum, or the a local NGO to raise it to the National Green Tribunal (NGT) 6) She needs to ensure that quick redressal is undertaken by the company to stop more further water pollution. If she has the technical capability, she should recommend plans for correct waste disposal at the industry. Our rivers are the lifeline of the Country. The CWC (Central Water Commission) and CPCB (Central Publishers Control Board) Should ensure stringent penalties and action against habituel polluters

3) You are the Excise Commissioner of state with a high rate of narcotic abuse and you under take a potentially sweeping drug investigation with inter-State and international ramifications. You appoint a well-equipped special squad for the same.

The drug case has its provenance in intelligence generated jointly by the State Excise Enforcement Squad (SEES) and the Customs department. The Customs had intercepted at least two air cargo parcels containing a significant amount of a banned narcotic. The importers had used fake invoices and the services of a cargo agent to ship in the drug from Spain surreptitiously.

The SEES learnt a well-heeled and influential youth with association with the ruling party was the kingpin of the racket. The SEES intercepted a seven-member group, associated with the kingpin, travelling in a van acting on a tip-off. The squad seized small quantity of banned narcotics and a deer antler from the vehicle.

Based on information obtained from the gang, that the kingpin has stashed at least 2 kg of the banned drug in an apartment, you immediately dispatch a part of the special squad headed by an Additional Excise Commissioner.

However, for unknown reasons, the squad allowed the prime accused in the case to walk free and not much of the banned drug was seized from the apartment. It also did not account for the seizure of the deer antler. Moreover, the squad registered the existing case in a manner alleged to be advantageous to the accused. Some officers refused in the squad to endorse the report and registered their opposition in writing as the report was prepared nefariously.

The issue became a scandal after surveillance camera images of the accused moving the banned drugs out of the apartment during the raid went viral. The "embarrassment" prompted Excise Minister to order the internal inquiry headed by you. The opposition and media are relentless in its criticism of how this case was handled.

As the excise commissioner, to what extent are you responsible for the failure of the operation?

What are the reasons for the such lapses occurring on part of drug enforcement officials?

What course of action will you take to remedy this botch up? (20)

I am the excise Commissioner of a state with high narcotic abuse and a drug investigation case, eventually turned roque, and failed to nate the kingpin. Surveillance evidence has highlighted regligence on our part and in internal inquiry is ordered

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- Govt Stakeholdes - Media Custom SEES, Excise special squed SEFS (a) As an excise Commissione, responsibility to ensure correctness that the my team my failure my failure. and reasons for lapses retting of Squad leading to corruption an 2) lack of due diligence in the report led to 3) Internal disharmony within the investigate have been before submitting the report. 4) Lack of oversight in raid allowed the kingpin to escape

5) Lack of accountability and senting highlighted by the fact that there was no redressal attempts before media glare
6) Lack of clarity in report highlight the low professionalism of the square (c) My course of ortion i) Talk to all relevant stakeholdes to identify the loopholes in the mission 2) Identify the nexus with the day mafia. The Assistant Excise Commissioner should be held accountable for the lapses in the 3) Find other surveillance images, & possible, to develop clear overview of the raid 4) Develop a report to submit to the Minister, along with a Separate report of as a revision to the previously submitted report 5) Concede my accountability as Excise Commissioner and be ready for any penalty or oction.

Long - term action 1) Develop mission guidelines during raids for proper accounting of all seized items in future 2) Proper vetting of recruited team regular integrity members along with checks 3) Scruting of mission reports before submission and highlight instances of lack of oversigns, if any 4) Strict penalty and punishment in cases of fraud/nexus found 5) Develop network of informants within the team to ensure fool-proof action Corruption is the biggest challenge to public servants today. India is one of with 4th fre biggest drug tade markets highest querry of therein and 3rd largest quantity of morphine seized in 2020 coordination and prompt action is required to tackle it.

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4) You are appointed as the head of an old department. You being an energetic and young officer wish to bring a lot of positive changes in the department, however, the response you got from your colleagues was lacklustre. The staff under you is just interested in routine work. Many of them had indirectly hinted that you cannot change the system. Many of the staff are also members of unions sponsored by political parties, and they resist any change. Upon interacting with the staff for some days, you understood that they have an attitude problem. How can you change the attitude of your colleagues, a majority of them being above fifty years of age? What measures would you suggest to implement your innovative ideas in your department? Give merits and demerits of your suggestions. (20) I am the head of an old department consisted of mostly 750 years old employees, and who are resistant to changing their mode of work

any positive changes.

He as the new head · Colleagues / Team members * Unions, which are sponsored by political parties change Ethical issues involved

(a) Lethargy to change or inertia

(b) Integrity Vs political pressure/coercion

(c) Citizen - centricity

(d) Routine underactrievement

(e) Difference between being and doing.

(f) Missuse of public office

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Ophions in available Option 1 - Ignore the issue Dements 1) Moral dilemma 1) No job stress and public welfare net achieved 2) Integrity is last 3) Lack of promotion and recognition and career advancement - Take steps to change the Demerits Merits 1) Scope of union 1) Integrity preserved pressure and job 2) Cifizen evelfore 3) Team is improved productivity of dept irereases Option I would take would try to motivate the team to do better by ___ information job rotation to bring meanwable KPIs and team bonding recognition KRAS and fun programme achinhes

2) Implement open door policy at work to improve interaction with team. 3) Assign work in groups to allow the team have fun wohing together. I need to make the fear realize that work should not have to be routine and mundane 4) Celebrate national holidays, events like Yoga Day at office to ensure people are connected to main goal of public welfare 5) Develop code of conduct and citizens charter to ensure that people have their expectations meet met 6) The experience of older employees must be respected. I would try to teach as well as learn from them as much as possible. Judia has a major complaint of improductive gort offices. In its Amrit Kaal, India must endeavour to change this mage and become a more response

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5) You are the manager of an emerging company A. You want to secure a deal with a bigger company B. Securing this deal will help you get a good name and will boost your career growth.

However, the Manager of the bigger company B is asking you to arrange him some favours to give you this deal. Many of the favours he asked are not illegal but are immoral in the society in which you live.

You know the importance of this deal for you and your company. If you fail to grab the deal, there are many other companies around who will arrange the favours for company B, and thus secure the deal.

As a law-abiding citizen with ethical viewpoints, what are the dilemmas you face? What will be your response to the situation?

an the manager of emerging Economy involved issuls unscrypulous favors

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5) using me 6) favours are slippen slope might lead to illegal favors in scope of reputation loss Scope of permiary loss would be firm in my B's offer and approach B's directors for 2) I would try and make my competitors aware of the loopholes in taking B's deal I would try and approach any B's competition and secure no careats 4) I would lodge a complaint at the Competition Commission of India B's tacks I would try to use the help of

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industry lobby groups like FICCI Assochan, et la a 6) I would ensure my imployee that we can grow without in in such immoral activities 7) Non-executive directors of B's Company can be approached for redressal as well. Corporate governance in Judia Eften opaque and efforts must be taken to ensure transparency in such deals SEBIS Business Responsibility and Sustainability Report (BRSR) is instrumental to adhere to tends of ESG by firms.

6) You are posted as SP of a district after clearing civil services in your first attempt at the young age of 23. The posted district has incidentally seen many cases of dowry related deaths and violence in the recent past. There are also allegations that police do not register complaints and that they try to arrive at a 'compromise' between the victims and the oppressors.

One evening, a female complainant meets you in the office. You recognise her as your childhood classmate in high school. She was one the brightest students and your competitor in studies who topped the school in 10th grade. But post school you both lost contact. She narrates that unfortunately, she was married immediately she turned 18 and her parents did not allow her to study much. Though, she was very much interested in getting a degree and pursuing civil services was her ambition too.

Post her wedding, she got busy with household work and taking care of her husband and in-laws. Though, her in-laws were conservative from the start but they did not demand any dowry either during marriage or after it. Juggling her responsibility, she managed to obtain a bachelors degree from IGNOU. During the pandemic induced lockdown, her husband's business suffered immensely brought them on the verge of bankruptcy. This led the beginning of indirect and symbolic demands of dowry from her husband.

These demands got more aggressive and direct as time passed by. When she informed her parents they managed to send some money to 'ease his suffering' but that was not enough. This also led to a few incidents of domestic violence due to the frustration of the husband. When informed to her in laws, they told "it's a common norm and every woman has to go through this". Same was the opinion of her parents and told her to just let it go.

She confides in you that she is very much distressed and disturbed because of this and has no support whatsoever from family.

Why is dowry so deeply entrenched in the Indian society? Suggest steps to tackle domestic violence in India. As the superintendent of police what action will you be taking? What will be your advice to your friend?

I an the 3P of a district with rangent cases of downy deaths and domestic violence. My childhood friend is foring a similar issue, where she is asked to let go of it and silently suffer the issue, as it was normal!

Stakeholdes involved Society husbon friend (a) Reasons for dowry being so deeply entremelied in India -1) Patriarchy in society - Historical patriarchy in society considers women inferior, legitimizing downy 2) Customs and traditions - Down a part of ancient flinder custore and mentioned in our scriptures 3) Considered as women's financial Contibution to running the household 4) Normalization of downy has led to dorry being considered acceptable in even the well-to-do families 5) Attempts at stopping downy has met Pag much resistance Today, downy is rampont under the guise of wedding gitts

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3) Punish instances of domestic violences Mongh Domestic Violence Act, 2005 4) Organize nukkad, nataks on the issue of down down deaths. Run Navi Sashakt' Campaign highlighting how women are not inferior to men 5) Highlight cases where women have excelled from my district or others Eg - Chhavi Rajawat of Rajasthan 6) Encourage women education and d) Advice to my friend) 1) lodge criminal complaint against her husband under Domeric volence Act and Downy 2) As a bachelors student from 1CNOU, She has good employability. I would connect her to some SHG or goot scheme like Anganwadi Senices Schenge. 3) Encourage my friend to assist her family not through downy, but through regular source of income

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